

Donna Plante

From: Donna Plante
Sent: Wednesday, January 18, 2023 4:28 PM
To: Erin Matlin; Megan Donovan
Subject: Hand sanitizer complaint

Hi Erin and Megan,

Laura let me know about a patron who complained about the public hand sanitizers. Because of their placement and the dispenser, patrons sometimes get it on their face/clothes. I've seen it happen at the reference desk too. I know the sanitizer itself is very "liquidy", which doesn't help. Since Purell and other brands are available again, maybe we should look at replacing them?

Here's an option: <https://www.quill.com/purell-advanced-676-oz-gel-hand-sanitizer-clean-scent-4-carton-9625-04ct/cbs/55341942.html>

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Wednesday, March 9, 2022 2:28 PM
To: Erin Matlin
Subject: Parking lot complaint

Hi Erin,

We had a patron complain today about students being picked up in our shared parking lot after school. Kat spoke with them. They witnessed a near-accident this afternoon and noted that it's a dangerous situation. I know it's outside our control, but just wanted to pass it on.

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Monday, April 25, 2022 1:31 PM
To: Erin Matlin; Megan Donovan
Subject: Museum pass suggestion

Hi Erin and Megan,

A patron called this afternoon looking for a museum pass for The Butterfly Place in Westford, MA. I let her know I would pass on her suggestion.

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Friday, July 15, 2022 10:37 AM
To: Erin Matlin
Subject: LOT suggestion

Hi Erin,

Passing along a suggestion from [REDACTED] for us to have some tablets in the LOT collection. I know we talked briefly about Chromebooks too. Maybe it's something the Trustees or Friends would like to help us purchase.

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Tuesday, October 19, 2021 10:58 AM
To: Erin Matlin; Megan Donovan
Subject: RE: Library handicap parking

We should also share with Matt and Jennifer how to handle any concerns or complaints. Erin, can you check with Dave about whether the Town or Continental will take care of closing the area off with cones or tape or if Matt and Jennifer would need to do that?

I think the door sign and social media post should also have the same or similar language/wording if possible.

I'm glad there might be some progress! 😊
Donna

From: Erin Matlin
Sent: Tuesday, October 19, 2021 10:52 AM
To: Megan Donovan <mdonovan@londonderrynh.org>; Donna Plante <dplante@londonderrynh.org>
Subject: RE: Library handicap parking

I can work on the memo and the social media post – Megan can you make a sign for the door?
*This could be delayed due to weather but at least the public would have a heads up.. here's hoping for nice weather! It would be great to get this done. 😊
Thanks
Erin

From: Megan Donovan
Sent: Tuesday, October 19, 2021 10:49 AM
To: Erin Matlin <ematlin@londonderrynh.org>; Donna Plante <dplante@londonderrynh.org>
Subject: RE: Library handicap parking

Hi Erin,

A memo for the staff should work. Also maybe a sign for the door and online for the public?

Thanks,
Megan

From: Erin Matlin <ematlin@londonderrynh.org>
Sent: Tuesday, October 19, 2021 9:46 AM
To: Megan Donovan <mdonovan@londonderrynh.org>; Donna Plante <dplante@londonderrynh.org>
Subject: FW: Library handicap parking

Possible good news..
What is the best way to inform the staff – just in case it happens....?
Thanks
Erin

From: Dave Wholley
Sent: Tuesday, October 19, 2021 9:42 AM
To: Erin Matlin <ematlin@londonderrynh.org>
Subject: RE: Library handicap parking

Erin,

The crew is planning on painting the newly paved area at Town Hall this coming Saturday October 23rd. The weather currently doesn't look to promising with cloudy and 55 degrees. This will affect drying time of paint and waiting for the surface to be warm and dry. That being said they'll do the best to paint yours around or during when they're working on the new pavement. If not completed, we will continue to keep this on our schedule and accomplish it when the opportunity presents itself.

Respectfully,

Dave Wholley

Director of Public Works and Municipal Facilities
Town of Londonderry, NH
603-432-1100 x152
dwholley@londonderrynh.org

From: Erin Matlin
Sent: Tuesday, October 12, 2021 9:48 AM
To: Dave Wholley <dwholley@londonderrynh.org>
Subject: RE: Library handicap parking

Great! – Please let me know if I can do anything to help on our end. And if you happen to have a date as to when it will happen so I can inform patrons and staff that would be much appreciated.

Erin

From: Dave Wholley
Sent: Tuesday, October 12, 2021 9:32 AM
To: Erin Matlin <ematlin@londonderrynh.org>
Subject: RE: Library handicap parking

Erin,

I spoke with Paul about this before the long weekend. I will see what we can do. I plan to pick up the discussion further with him this week. But I don't feel as though this will be a problem. I'll keep you posted.

Dave Wholley

Director of Public Works and Municipal Facilities
Town of Londonderry, NH
603-432-1100 x152
dwholley@londonderrynh.org

From: Erin Matlin
Sent: Thursday, October 7, 2021 3:37 PM
To: Dave Wholley <dwholley@londonderrynh.org>
Subject: FW: Library handicap parking

Hi Dave,

I just wanted to touch base about this. As you can see from the emails below – we had a patron suggest that our lines for the handicap parking spots be repainted. There was some confusion as to who paid for this in the past. One of my staff looked into this and we found out that the last time that we had then painted was in 2016... and it was mentioned at the Town Council Meeting on 10/17/16 that the Town paid for this service for our lot. Is it possible that since the parking lots are being painted soon that our handicap parking can be repainted too at the same time?

Let me know what you think.

Thanks

Erin

From: Donna Plante
Sent: Tuesday, September 28, 2021 12:42 PM
To: Erin Matlin <ematlin@londonderrynh.org>
Subject: FW: Library handicap parking

Hi Erin,

I'm forwarding the email from John Trottier below regarding the handicap parking area.

Thanks,

Donna

From: John Trottier
Sent: Tuesday, August 17, 2021 12:04 PM
To: Donna Plante <dplante@londonderrynh.org>
Subject: RE: Library handicap parking

Donna,

I checked in with Steve Cotton regarding the HC markings. Steve told me that he would typically find a vendor that could perform the work but the cost would be the responsibility of the library.

Feel free to call if you have any questions.

John R. Trottier, P.E.
Director of Public Works and Engineering
268B Mammoth Road
Londonderry, NH 03053
(603) 432-1100 ext. 146

From: Donna Plante
Sent: Monday, August 16, 2021 2:35 PM
To: John Trottier <jtrottier@londonderrynh.org>
Subject: RE: Library handicap parking

Thank you!

From: John Trottier
Sent: Monday, August 16, 2021 1:54 PM
To: Donna Plante <dplante@londonderryh.org>
Subject: RE: Library handicap parking

Thxs, we'll look into this.

From: Donna Plante
Sent: Monday, August 16, 2021 12:42 PM
To: John Trottier <jrtrottier@londonderryh.org>
Cc: Megan Donovan <mdonovan@londonderryh.org>
Subject: Library handicap parking

Hi John,

I just wanted to give you a heads up that a patron was asking us whether the handicap parking spaces in front of the library will be repainted. They may also contact DPW. The paint has faded, but there are signs marking two of the three spots. Let us know if you'd like any further information.

Thank you,
Donna

Donna M. Plante
Head of Reference and Technical Services

Leach Library
276 Mammoth Road
Londonderry, NH 03053
(603) 432-1132

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Donna Plante

From: Donna Plante
Sent: Friday, July 15, 2022 10:43 AM
To: Erin Matlin
Subject: Puzzle complaint

FYI - A patron spoke with Laura this morning and was very upset that students had ruined their progress on the puzzle. They argued that all kids should be supervised by an adult. Laura handled it well. Just wanted to pass on the complaint.

Donna

Donna Plante

From: Donna Plante
Sent: Saturday, August 6, 2022 4:10 PM
To: Erin Matlin
Cc: Megan Donovan; Jennifer Bryant
Subject: Community member complaint about YA program

Importance: High

Hi Erin,

A community member named [REDACTED] who said she lives in Derry called and talked to me this afternoon for about 10-15 minutes. She was reading the *Derry News* and explained that as a "parent and Christian", she is very concerned about how we advertised the YA Pizza Party & Carnival. She does not agree that students in 6th-8th grade should be called young adults because they are kids and their behavior does not typically reflect that of an adult. She believes "young adult" should refer to ages 18 through mid-20s. She suggested calling them junior high students or pre-teens instead. I responded that "young adult" is a typical term used by libraries when referring to literature and programming for students in grades 6-12, and we have used it for a long time including for a designated "young adult summer reading program". Then she said she's more understanding about it when it comes to reading, so I asked if she was more concerned about us using "young adult" to describe our intended audience for programs, and she said yes.

Further, she did not agree that we called the event a young adult party. She argued that the connotation of *party* is a negative one "under this administration/in this day and age". As a parent, she questioned that if a student was allowed to go to a library party, what's to stop them from thinking they're allowed to go to a party at someone's house? She suggested changing the event's description to some type of end-of-summer celebration.

I mentioned that library policy leaves it up to the parent to decide whether their student is mature enough to visit the library by themselves when they are 11 or older. I was going to compare our party with a "clean" party like a birthday or pool party (terms that parents commonly use), but I didn't go that far. She wasn't rude or yelling at any point, and she thanked me for the conversation/listening.

She provided her phone number and said she would be glad to talk about it with you further: [REDACTED]. I let her know you would not be available next week, so she would likely not hear from you right away. She mentioned that she had called Derry PL first, and I'm curious if they commented on how they use the term "young adult".

Thanks,
Donna

(CC'ing Megan and Jennifer so they are aware)

Donna Plante

From: Donna Plante
Sent: Saturday, June 25, 2022 3:14 PM
To: Megan Donovan; Erin Matlin
Subject: Re: Middle Schoolers 6/25/22

Hi Erin,

Another group of five students asked to use a study room this afternoon. [REDACTED] was the one who signed up to use the room. I got three other students' names, but I think they were likely fake names. After entering and leaving the study room several times, crawling under the table, and locking each other out of the room, I told them they had lost study room privileges for the day.

Outside of the study room I gave them another warning for running/noise/being inconsiderate of others. That continued, so I asked them to leave for the day. They yelled/screeched on their way out the door.

I added a flagged note to [REDACTED]'s card.

Thanks,
Donna

From: Megan Donovan
Sent: Saturday, June 25, 2022 12:33 PM
To: Erin Matlin
Cc: Donna Plante
Subject: Middle Schoolers 6/25/22

Hi Erin,

A group of three kids were in today. They were fine for the most part when they arrived and for the first 40 minutes or so. Later as more patrons began to arrive there was a complaint about kids goofing around. I went to give them a warning and saw one of the [REDACTED] throwing crumpled up paper over the shelves. I let them know that rather than the warning I was going to give they needed to be because their behavior was unacceptable and they were disturbing other patrons. They left with a yell, I followed them outside to remind them they needed to use library appropriate voice levels even when leaving.

There were [REDACTED]. The [REDACTED] had scooters which they left by the reference desk when they came in. They tried to ride the scooters when they left but got off then I told them they couldn't ride them inside. Going forward I think we may want to start telling the kids that they have to leave scooters outside like bikes.

thanks,
Megan

This email was scanned by Bitdefender

Donna Plante

From: Donna Plante
Sent: Wednesday, October 6, 2021 2:46 PM
To: Erin Matlin; Megan Donovan
Subject: Patron complaint about reserve list

Hi Erin and Megan,

Jennifer let me know that Mr. [REDACTED] was upset when she spoke with him this afternoon about his hold on [REDACTED]. He was under the impression that he would be first on the reserve list when the book came in, and he was placed third on the list. Jennifer double checked the request forms, and the other two patrons had placed their requests before him. He was insistent that it wasn't fair because someone told him he would be first. Thought I'd give you a heads up in case he takes his complaint further.

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Friday, August 12, 2022 4:25 PM
To: Erin Matlin
Subject: Patron suggestions

Hi Erin,

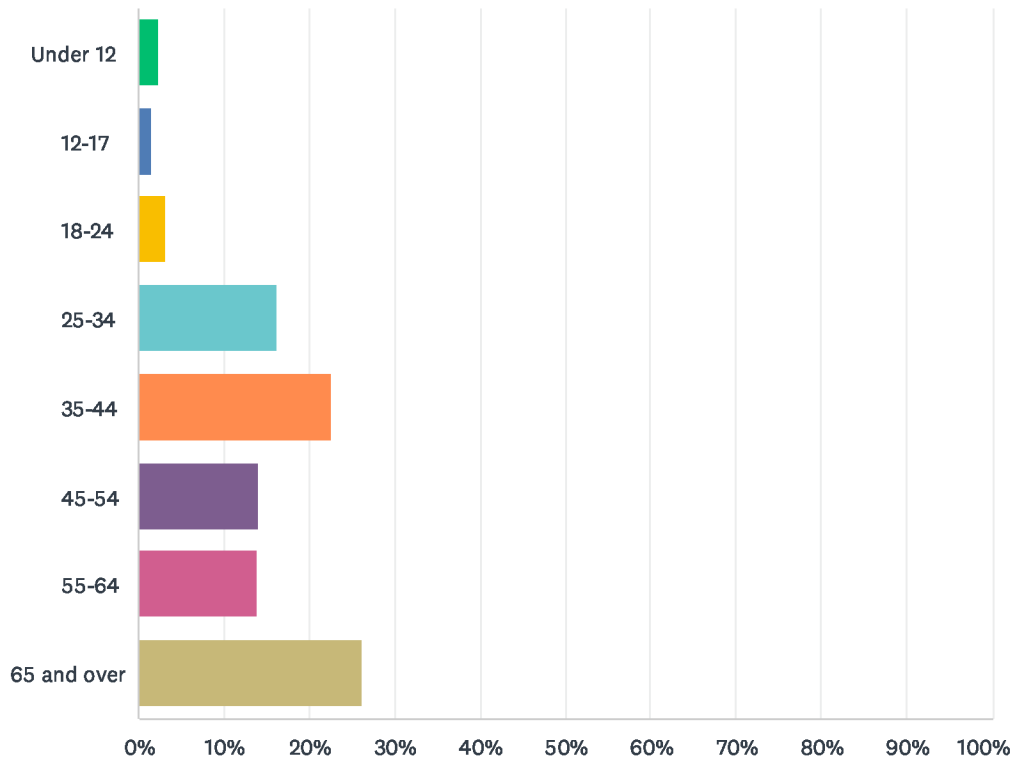
A couple patron suggestions from today:

- Please have cushions available that fit the wooden chairs
- Please stay open for Old Home Day

Thanks,
Donna

Q1 Please select your age from the ranges below.

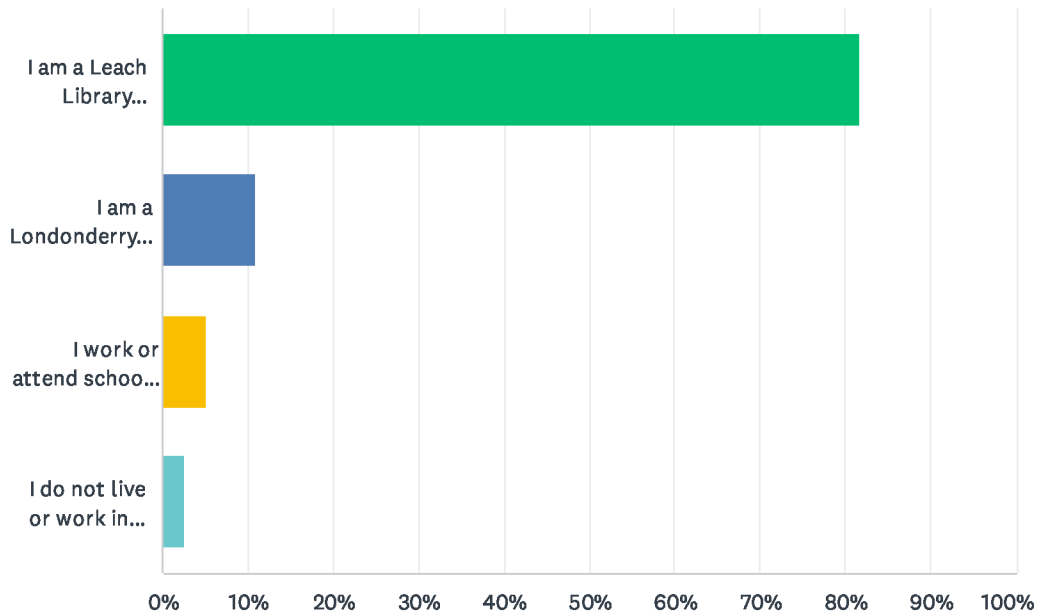
Answered: 790 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 12	2.41%	19
12-17	1.52%	12
18-24	3.29%	26
25-34	16.20%	128
35-44	22.53%	178
45-54	14.05%	111
55-64	13.80%	109
65 and over	26.20%	207
TOTAL		790

Q2 Which statement best describes you?

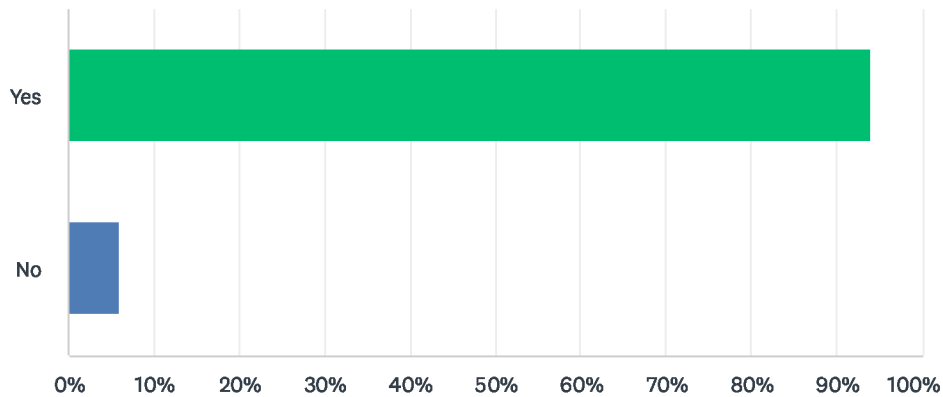
Answered: 789 Skipped: 1



ANSWER CHOICES	RESPONSES	
I am a Leach Library cardholder or authorized user.	81.62%	644
I am a Londonderry resident or taxpayer but do not have a Leach Library card.	10.77%	85
I work or attend school in Londonderry but do not have a Leach Library card.	5.07%	40
I do not live or work in Londonderry, and I do not have a Leach Library card.	2.53%	20
TOTAL		789

Q3 Are you in favor of the library joining the Greater Manchester Integrated Library Cooperative System (also known as the GMILCS Consortium)? This membership would give all Leach Library cardholders borrowing privileges at 13 nearby libraries including the Derry Public Library, Manchester City Library, and Rodgers Memorial Library in Hudson. For more information about GMILCS, please visit <https://findit.gmilcs.org>.

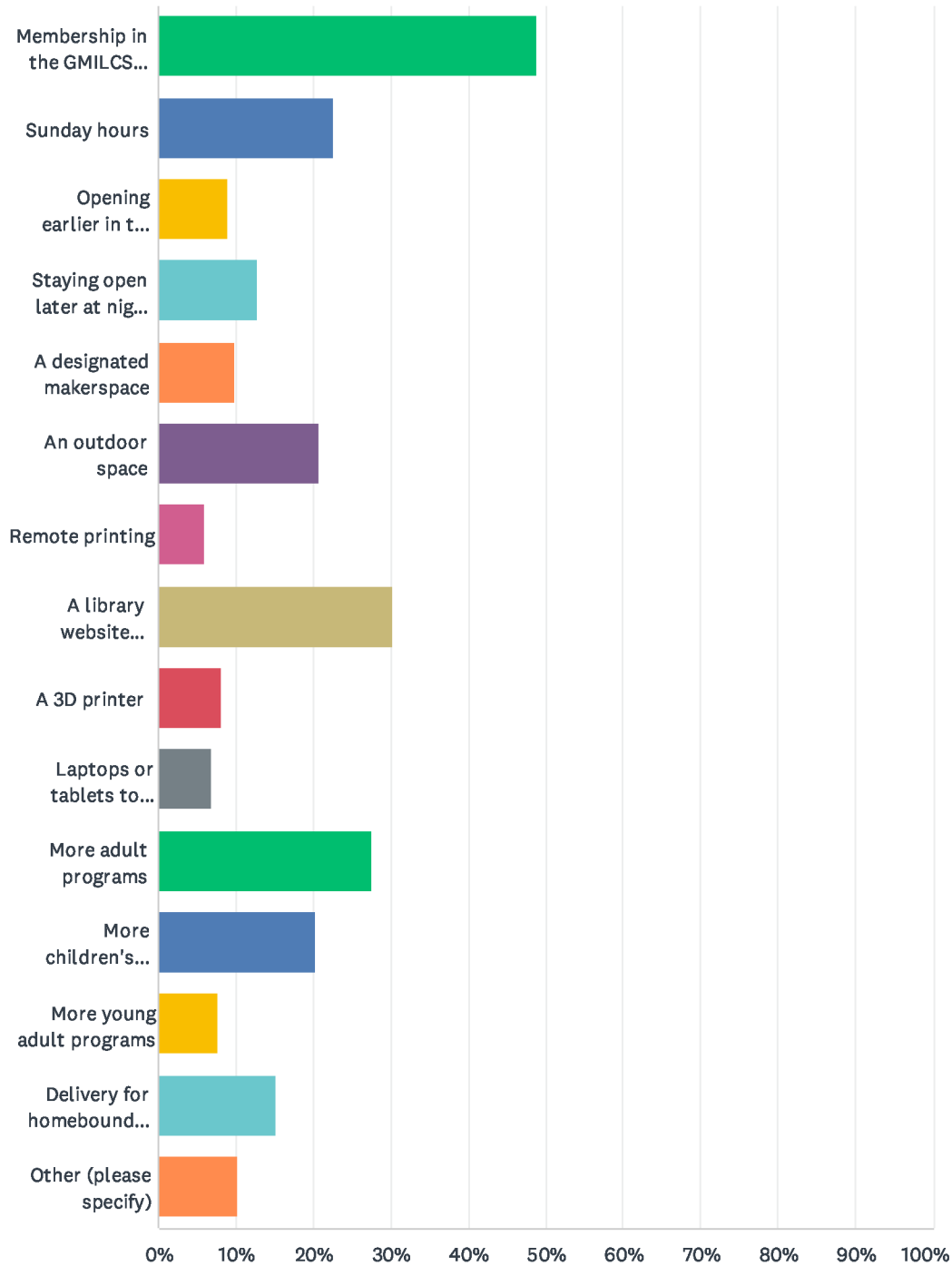
Answered: 778 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	93.96%	731
No	6.04%	47
TOTAL		778

Q4 What services are you most interested in the library adding? Please select your top three choices.

Answered: 790 Skipped: 0



Leach Library Community Survey 2023

ANSWER CHOICES	RESPONSES	
Membership in the GMILCS Consortium	48.86%	386
Sunday hours	22.66%	179
Opening earlier in the morning at 8:30am	8.99%	71
Staying open later at night until 9pm	12.78%	101
A designated makerspace	9.87%	78
An outdoor space	20.76%	164
Remote printing	5.95%	47
A library website (separate from LondonderryNH.gov)	30.38%	240
A 3D printer	8.10%	64
Laptops or tablets to borrow	6.84%	54
More adult programs	27.47%	217
More children's programs	20.25%	160
More young adult programs	7.72%	61
Delivery for homebound patrons	15.19%	120
Other (please specify)	10.25%	81
Total Respondents: 790		

#	OTHER (PLEASE SPECIFY)	DATE
1	None	6/7/2023 9:41 AM
2	Search for new arrivals on website	6/7/2023 8:45 AM
3	Ability to borrow more than 4 titles/month on Hoopla	6/7/2023 8:25 AM
4	None	6/7/2023 8:14 AM
5	none	6/6/2023 10:42 PM
6	none	6/6/2023 10:32 PM
7	more play-aways	6/6/2023 10:29 PM
8	Greater selection of playaways	6/6/2023 10:27 PM
9	upcycling clothes (adults), card making	6/6/2023 9:58 PM
10	More large print mysteries	6/6/2023 9:25 PM
11	None	6/6/2023 9:22 PM
12	None	6/6/2023 5:46 PM
13	None	6/6/2023 5:35 PM
14	I very much enjoy the movie after dark, the bingo games, the adult programs & speakers. I really very much enjoy these.	6/6/2023 5:01 PM
15	None	6/6/2023 4:37 PM
16	More movies	6/5/2023 2:40 PM
17	A seed library :) (possibly in conjunction with Green Team or Beautify Londonderry?)	6/5/2023 2:36 PM

Leach Library Community Survey 2023

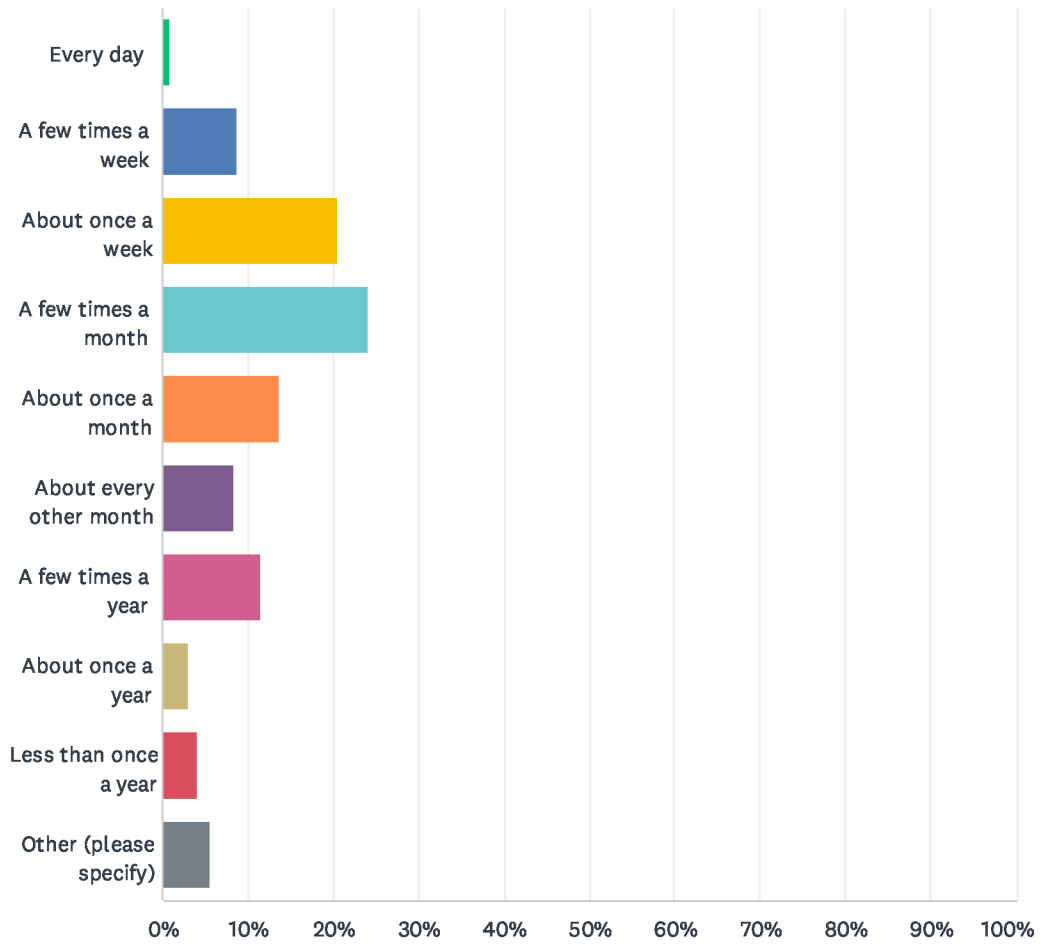
18	None	6/5/2023 2:24 PM
19	A dog that children/adults can read to.	6/5/2023 12:45 PM
20	Have 1 night late per week	6/5/2023 12:38 PM
21	More e-books	6/5/2023 11:03 AM
22	None	6/3/2023 6:42 PM
23	I feel our library meets our needs	6/3/2023 6:34 PM
24	Community veggie garden and speakers program	6/3/2023 6:20 PM
25	Cafe	6/3/2023 6:01 PM
26	more passes to anything NH	5/31/2023 9:27 AM
27	Banned book collection shelf	5/28/2023 10:36 PM
28	Genealogy resources	5/26/2023 11:12 PM
29	Additional borrows on digital apps like Libby and Hoopla please. We get 3, while Boston allows 10	5/20/2023 12:49 AM
30	Stop association with NH library association. Stop paying dues. Cut all ties.	5/15/2023 7:38 PM
31	availability of ebooks and regular books for research for school age kids.	5/12/2023 9:38 AM
32	larger selection of downloadable books; if an author has a series have ALL the books in the series	5/11/2023 11:41 PM
33	Online borrowing	5/11/2023 3:14 PM
34	more TV series DVD's	5/7/2023 9:03 AM
35	More Senior Programs	5/5/2023 2:21 PM
36	Free museum passes	5/1/2023 5:44 PM
37	More historical newspaper website access	4/25/2023 4:59 PM
38	moving away from the high school. to stop some of the problems.	4/14/2023 2:51 PM
39	Hoopla service	4/12/2023 8:40 PM
40	More digital book choices	4/12/2023 7:48 PM
41	https://www.wmur.com/article/nh-chronicle-libraries-arent-just-about-books-you-can-also-borrow-other-things/43179995#	4/11/2023 6:16 PM
42	I would like to know more about "a library website separate from LondonderryNH.gov" - what is this referencing?	4/11/2023 3:48 PM
43	More titles in online library	4/11/2023 12:08 PM
44	access to more library networks	4/9/2023 10:29 AM
45	I like the library as it is and probably wouldn't use any of the above.	4/7/2023 2:25 PM
46	More teen programs	4/6/2023 2:15 PM
47	More eBooks	4/6/2023 7:29 AM
48	Book clubs- onsite and remote	4/6/2023 6:44 AM
49	More books!	4/5/2023 10:44 PM
50	More non-media loaning items such as tools	4/5/2023 8:26 PM
51	N/a	4/5/2023 7:33 PM
52	I dont use the library at this point in time.	4/5/2023 6:55 PM
53	access to more ebooks	4/5/2023 6:37 PM

Leach Library Community Survey 2023

54	access to more books on Libby	4/5/2023 5:11 PM
55	Larger Libby borrowing library	4/5/2023 2:51 PM
56	Book Group	4/5/2023 1:08 PM
57	You have a great program for young kids. I'd like to see more for older elementary and up.	4/3/2023 5:47 AM
58	More inclusive titles- lgbtq+	4/2/2023 9:55 PM
59	None	4/2/2023 5:00 PM
60	book club	4/2/2023 5:15 AM
61	Book club	4/1/2023 11:08 PM
62	Homeschool programs	4/1/2023 10:25 PM
63	More jigsaw swaps	4/1/2023 9:51 PM
64	Nothing, you guys are amazing	4/1/2023 6:47 PM
65	Continue rentals line the snow shoes. Add other items. Have adult nights—trivia, movies, live music events, speakers.	4/1/2023 5:49 PM
66	more e books	4/1/2023 3:14 PM
67	More teen programs, more writing/book programs, author visits.	4/1/2023 2:07 PM
68	More books by and about LGBTQ and people of color	4/1/2023 1:46 PM
69	Better online catalog	4/1/2023 1:16 PM
70	More museum passes!	4/1/2023 12:55 PM
71	More Libby access	4/1/2023 11:34 AM
72	Email reminders of books dues/email notification of requested books available for pickup	4/1/2023 11:14 AM
73	I think the library is perfect for our family needs. I don't think the hours should change. I love the childrens programs since I have toddlers so I can't say much for the young adult or adult programs. But the childrens ones are great.	4/1/2023 11:01 AM
74	Maybe more family events for families with older children and younger kids. For instance like a 12 and 7 year old.	4/1/2023 10:58 AM
75	Homeschooler programs	4/1/2023 10:54 AM
76	Access to the Kanopy channel with our library cards	4/1/2023 10:34 AM
77	Add more childrens books about ALL influencers. Only democrat presidents are featured and no hint of Donald Trump.	4/1/2023 10:30 AM
78	More digital options and more museum passes	4/1/2023 10:28 AM
79	Downloadable books (not sure if it is already available)	4/1/2023 10:28 AM
80	Museum passes	4/1/2023 10:08 AM
81	More online book rental programs besides Libby	4/1/2023 8:14 AM

Q5 How often do you visit the library?

Answered: 787 Skipped: 3



Leach Library Community Survey 2023

ANSWER CHOICES	RESPONSES	
Every day	0.89%	7
A few times a week	8.64%	68
About once a week	20.46%	161
A few times a month	24.02%	189
About once a month	13.72%	108
About every other month	8.26%	65
A few times a year	11.44%	90
About once a year	3.05%	24
Less than once a year	4.07%	32
Other (please specify)	5.46%	43
TOTAL		787

#	OTHER (PLEASE SPECIFY)	DATE
1	I work at another library so I don't visit regularly - but would otherwise.	6/6/2023 10:23 PM
2	Every other week	6/5/2023 12:01 PM
3	New to Londonderry have not visited library yet	6/5/2023 11:52 AM
4	not only to be visit but we use the downloadable books weekly	5/25/2023 2:55 PM
5	Every day remotely on apps	5/20/2023 12:49 AM
6	I use the online borrowing due to work hours	5/14/2023 2:39 PM
7	Disabled at home. I look online	5/11/2023 3:14 PM
8	Recently moved to Londonderry & have not visited yet.	4/12/2023 9:00 PM
9	a few times a week I visit a library website - just not Londonderry's Library which I would like to do	4/12/2023 8:40 PM
10	I would go more but the books and e books are very limited.	4/12/2023 8:08 PM
11	my library use is mostly through on line borrowing of books	4/12/2023 7:48 PM
12	Download books to my kindle regularly	4/12/2023 6:31 PM
13	New to community but plan on joining as I have a Derry Library card	4/12/2023 2:32 PM
14	I have an existing Goffstown library card so I visit Windham library as they are part of the GMILCS program	4/12/2023 10:45 AM
15	Really depends on what projects I am working on for work or school.	4/12/2023 12:02 AM
16	I mostly utilize ebooks via the Libby App	4/11/2023 5:48 PM
17	I primarily enjoy accessing Libraries on-line whatever/for whatever needed; I also visit libraries when traveling.	4/11/2023 3:48 PM
18	Seldom to the physical library. Very often to the online library borrowing many books.	4/11/2023 12:08 PM
19	Never	4/8/2023 9:07 AM
20	I am new to the area & have not yet visited the library, but I will probably visit once or twice a month once I do.	4/7/2023 5:37 PM
21	More often with kids in summer	4/6/2023 4:42 PM

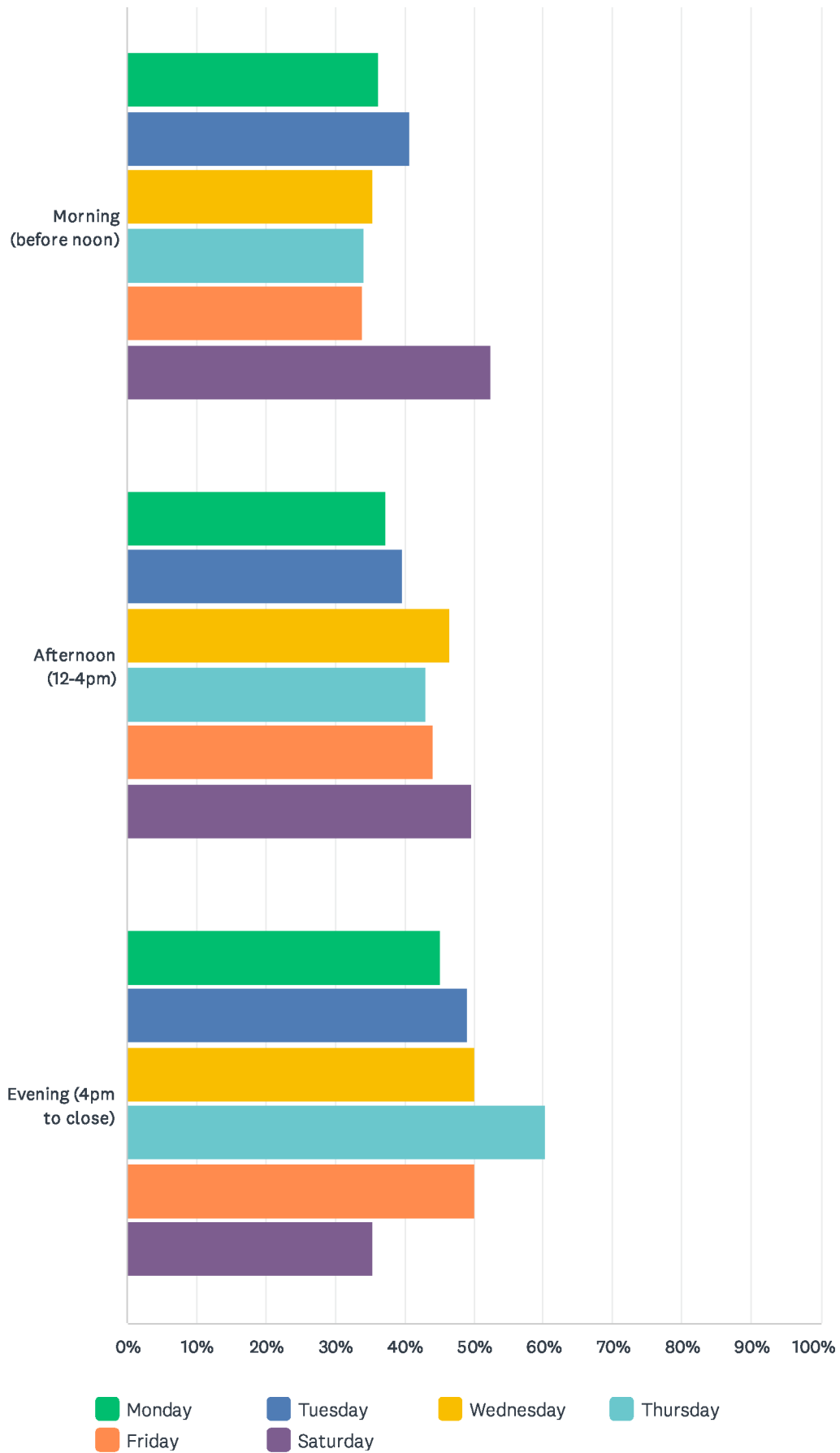
Leach Library Community Survey 2023

22	More so during the summer	4/6/2023 8:58 AM
23	Through remote services	4/5/2023 8:33 PM
24	Have not in years.	4/5/2023 6:55 PM
25	Not yet visited. New resident in town	4/5/2023 6:37 PM
26	Once or twice a month before Covid. Now less frequently	4/5/2023 4:29 PM
27	Kindle books	4/5/2023 4:14 PM
28	Unfortunately I haven't visited since my daughter has grown up	4/5/2023 3:19 PM
29	Just moved have not signed up for a Library Card yet.	4/5/2023 3:03 PM
30	Occasionally but I used Hoopla for their audiobooks!	4/5/2023 3:00 PM
31	I mainly use online services.	4/3/2023 3:27 PM
32	Every few days in the summer	4/3/2023 5:47 AM
33	A lot more in the summer a couple times a week. During the school year every other week	4/2/2023 6:01 PM
34	Haven't been yet, getting a membership soon.	4/1/2023 10:14 PM
35	every week online	4/1/2023 9:51 PM
36	mostly e book check outs	4/1/2023 3:14 PM
37	About once a month but would visit more if teen programs were expanded.	4/1/2023 2:07 PM
38	I use the derry library due to their consortium membership	4/1/2023 11:39 AM
39	I always use Libby since covid used to be in all the time	4/1/2023 11:34 AM
40	It varies by time of year. I have more time to read during the summer. And I go through phases for reading on my kindle and wanting physical books.	4/1/2023 11:01 AM
41	My son visits once a month	4/1/2023 10:34 AM
42	I use Libby weekly	4/1/2023 9:11 AM
43	Not as much as I should , as there aren't enough Adult programs.	3/31/2023 4:15 PM

Q6 When are you most likely to visit the library? Please select all days/times that apply.

Answered: 755 Skipped: 35

Leach Library Community Survey 2023

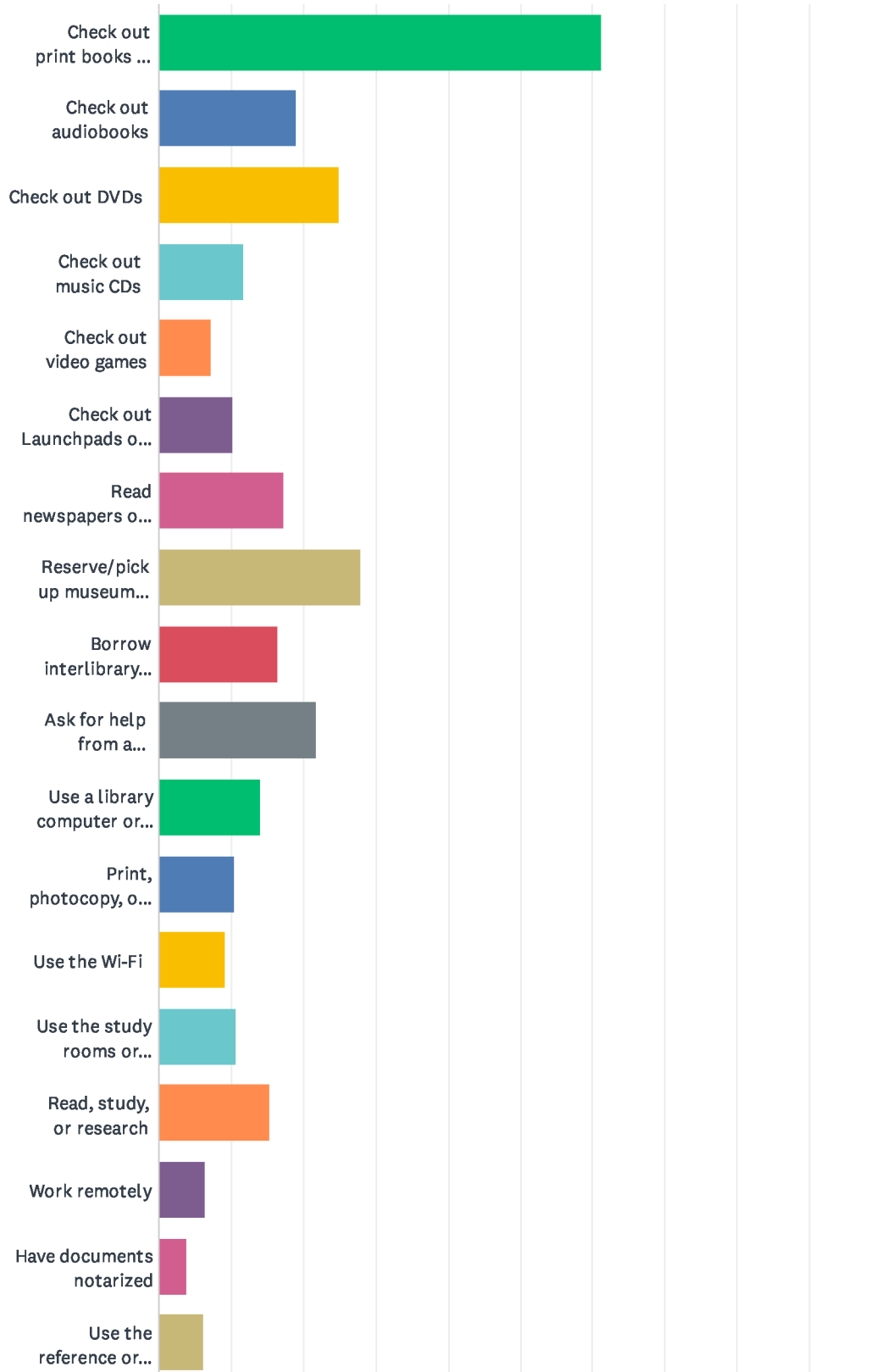


Leach Library Community Survey 2023

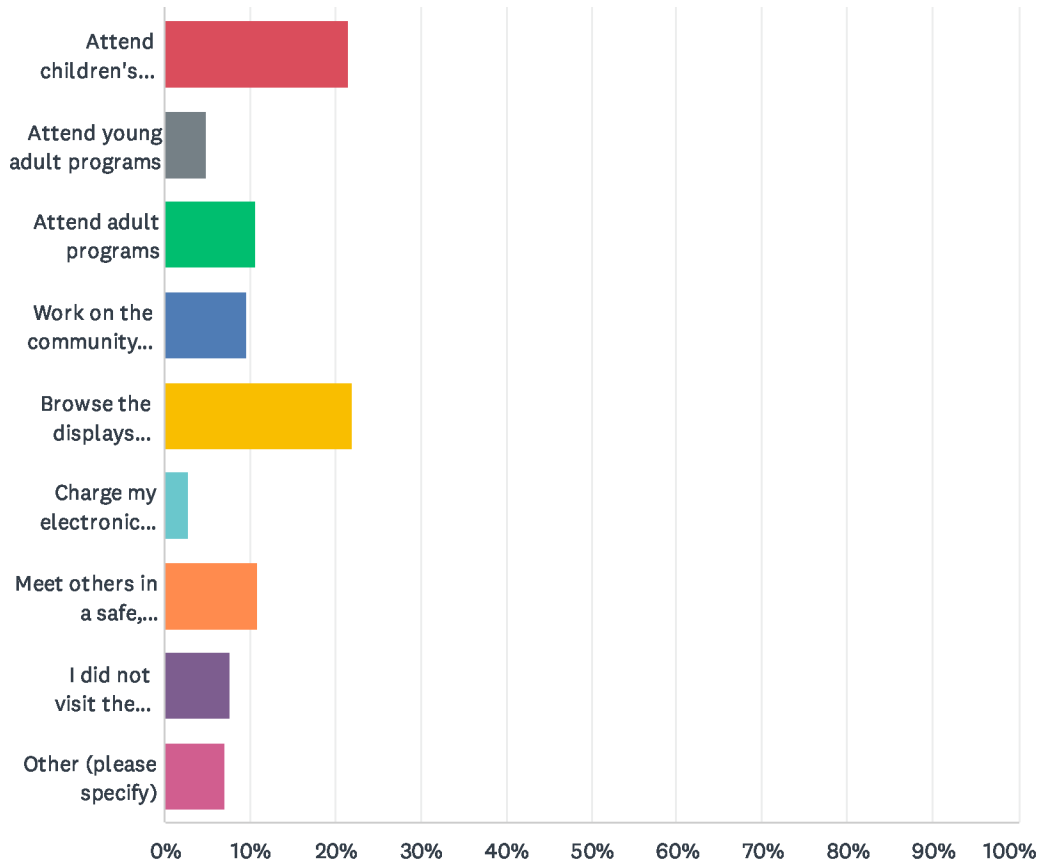
	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	TOTAL RESPONDENTS
Morning (before noon)	36.25% 182	40.64% 204	35.46% 178	34.06% 171	33.86% 170	52.39% 263	502
Afternoon (12-4pm)	37.40% 196	39.69% 208	46.56% 244	43.13% 226	44.08% 231	49.62% 260	524
Evening (4pm to close)	45.27% 177	49.10% 192	50.13% 196	60.36% 236	50.13% 196	35.29% 138	391

Q7 Please complete the following sentence with all that apply: "In the last year, I visited the Leach Library to..."

Answered: 777 Skipped: 13



Leach Library Community Survey 2023



Leach Library Community Survey 2023

ANSWER CHOICES	RESPONSES	
Check out print books or magazines	61.26%	476
Check out audiobooks	19.05%	148
Check out DVDs	24.97%	194
Check out music CDs	11.71%	91
Check out video games	7.34%	57
Check out Launchpads or Library of Things materials	10.17%	79
Read newspapers or magazines	17.25%	134
Reserve/pick up museum passes	27.93%	217
Borrow interlibrary loan materials	16.47%	128
Ask for help from a reference librarian	21.75%	169
Use a library computer or database	14.03%	109
Print, photocopy, or scan documents	10.55%	82
Use the Wi-Fi	9.27%	72
Use the study rooms or meeting room	10.68%	83
Read, study, or research	15.44%	120
Work remotely	6.44%	50
Have documents notarized	3.73%	29
Use the reference or historical reference collections	6.18%	48
Attend children's programs	21.49%	167
Attend young adult programs	4.89%	38
Attend adult programs	10.68%	83
Work on the community puzzle, use the chessboard or art supplies, or play board games	9.65%	75
Browse the displays (library materials or artwork)	21.88%	170
Charge my electronic device(s)	2.70%	21
Meet others in a safe, convenient location	10.94%	85
I did not visit the library in the last year	7.72%	60
Other (please specify)	7.08%	55
Total Respondents: 777		

#	OTHER (PLEASE SPECIFY)	DATE
1	Sign up for membership as a new resident!	6/7/2023 9:19 AM
2	Volunteer	6/7/2023 8:57 AM
3	games	6/7/2023 8:47 AM
4	Book sale	6/6/2023 9:58 PM

Leach Library Community Survey 2023

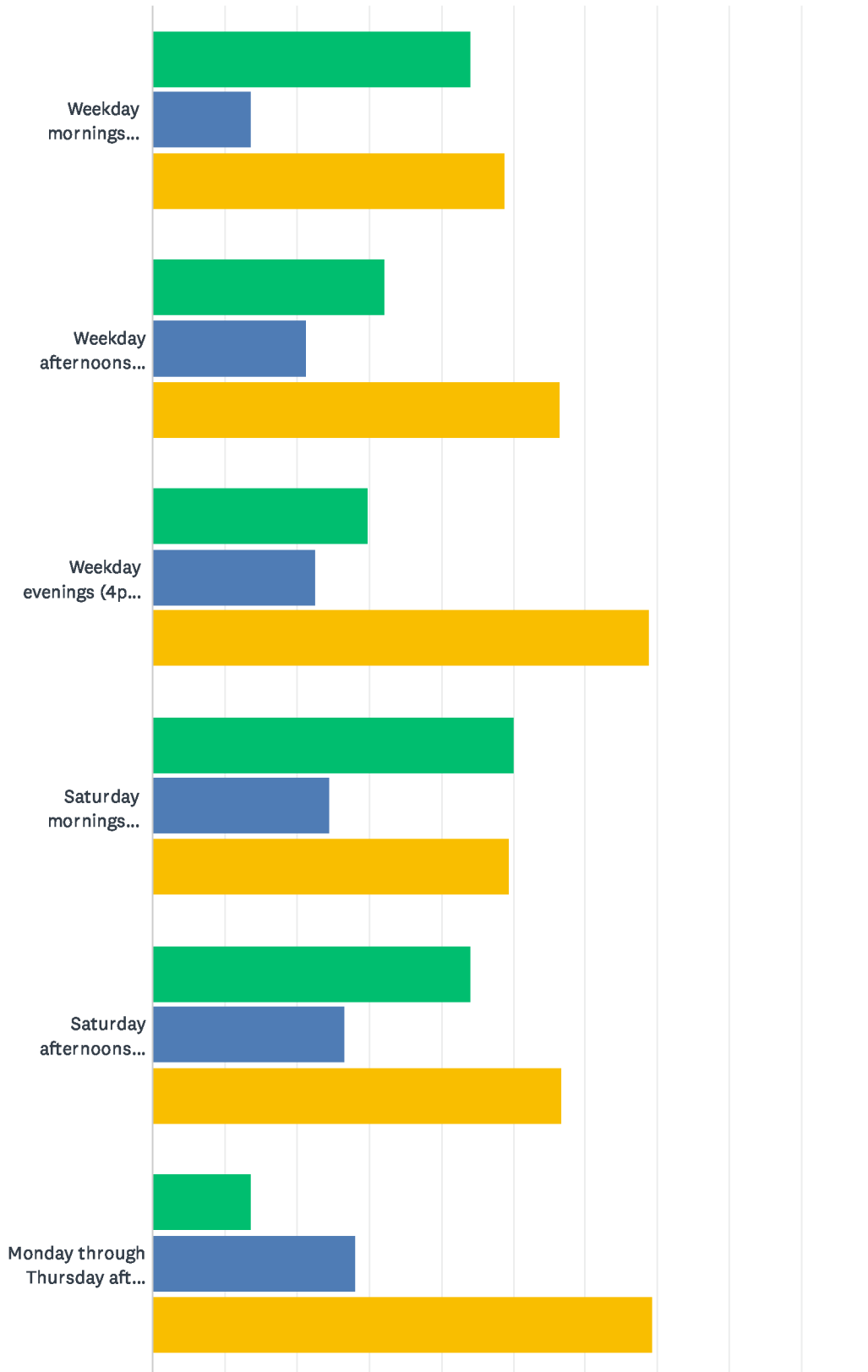
5	Children check out books and play/color, etc.	6/6/2023 9:36 PM
6	Puzzle Swap	6/6/2023 9:22 PM
7	Movies at night	6/6/2023 9:00 PM
8	Book sales	6/6/2023 8:56 PM
9	Work with students	6/6/2023 5:34 PM
10	Pick up tax forms	6/6/2023 5:28 PM
11	Wander to see what's new - check out bulletin boards	6/5/2023 2:57 PM
12	Visit the bookstore	6/5/2023 2:45 PM
13	Movie night	6/5/2023 2:42 PM
14	Movie night	6/5/2023 2:40 PM
15	Purchase second hand book(s)	6/5/2023 12:51 PM
16	Book sale!	6/5/2023 11:37 AM
17	We love the book sale!	6/5/2023 11:35 AM
18	Go to the used bookstore.	6/3/2023 6:36 PM
19	Check out adult & children's books, play in the children's room	6/3/2023 6:24 PM
20	Ice cream truck	6/3/2023 6:22 PM
21	Book store	6/3/2023 5:54 PM
22	Donate material	5/28/2023 10:36 PM
23	Shop the bookstore	5/20/2023 2:46 PM
24	Visit the book sale	5/20/2023 7:20 AM
25	research genealogy	5/12/2023 12:02 PM
26	Have children play with the toys	5/12/2023 8:20 AM
27	Use overdrive	5/11/2023 7:33 PM
28	Drop off copies of the Senior Center Newsletter	5/5/2023 2:21 PM
29	Book store	5/4/2023 10:32 AM
30	To pick up "expired" magazines	4/25/2023 4:59 PM
31	attend events/meetings hosted by others in the community room downstairs	4/18/2023 11:36 AM
32	We didn't live in Londonderry last year.	4/13/2023 10:25 AM
33	I usually visit library websites - not Leach's	4/12/2023 8:40 PM
34	Same as above, there is not a lot of books available here.	4/12/2023 8:08 PM
35	Would use study rooms prior to covid.	4/12/2023 12:02 AM
36	to inquire several times if the library has joined the GMILCS Consortium; a priority to access the most of what is available	4/11/2023 3:48 PM
37	Bring in my grandson for playtime in the children's room.	4/7/2023 4:00 PM
38	Used book sale	4/7/2023 10:33 AM
39	Zoo tickets thank you!	4/6/2023 8:58 AM
40	Donate or buy used books	4/6/2023 8:56 AM
41	Use the bathroom	4/5/2023 6:34 PM

Leach Library Community Survey 2023

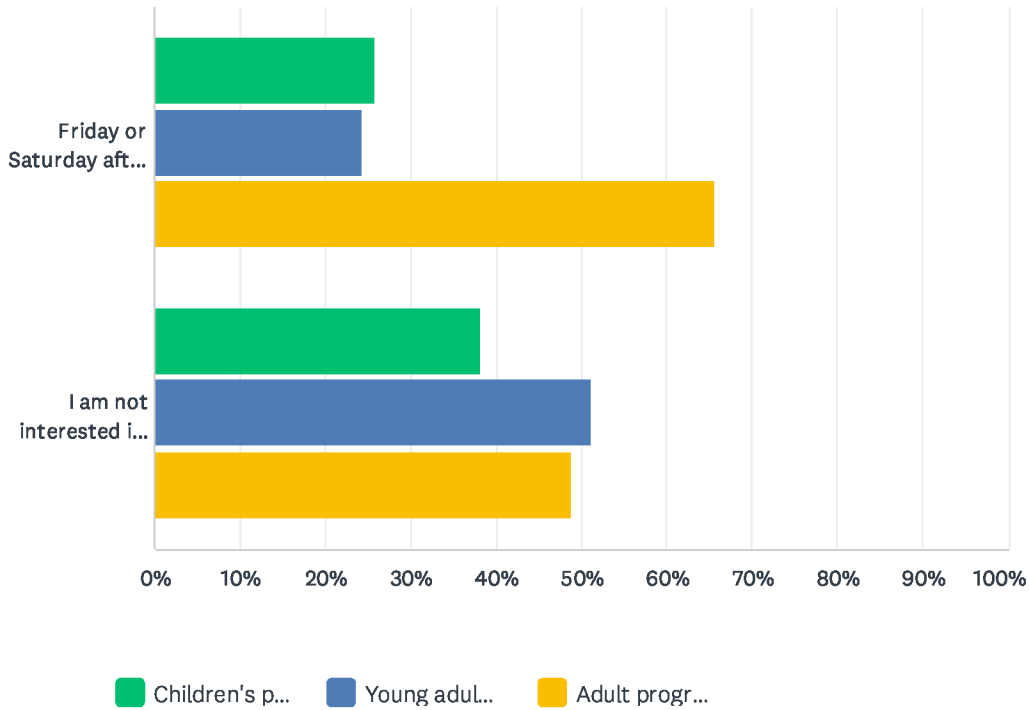
42	Look at used books for sale by checkout desk	4/5/2023 3:41 PM
43	I go to the library more for my kids to check out books/ audio or crafts. 9 and 12 yrs old.	4/2/2023 6:01 PM
44	Museum passes	4/2/2023 12:26 PM
45	Play in the children's room	4/2/2023 7:08 AM
46	Book sale	4/1/2023 10:37 PM
47	Jigsaw swap	4/1/2023 9:51 PM
48	Hoopla app	4/1/2023 7:24 PM
49	Drop off mural	4/1/2023 5:41 PM
50	Check out the book sale cart.	4/1/2023 3:36 PM
51	read ebooks	4/1/2023 3:14 PM
52	Check out books 📖	4/1/2023 2:12 PM
53	Write in a quiet environment. I'm an author. I will also be attending to do some audiobook recording in the soundproof booth!	4/1/2023 1:21 PM
54	check out books?? did I miss that option	4/1/2023 12:33 PM
55	Summer program, we love it!!	4/1/2023 10:54 AM

Q8 When are you most likely to attend library programs? Please check all that apply.

Answered: 725 Skipped: 65



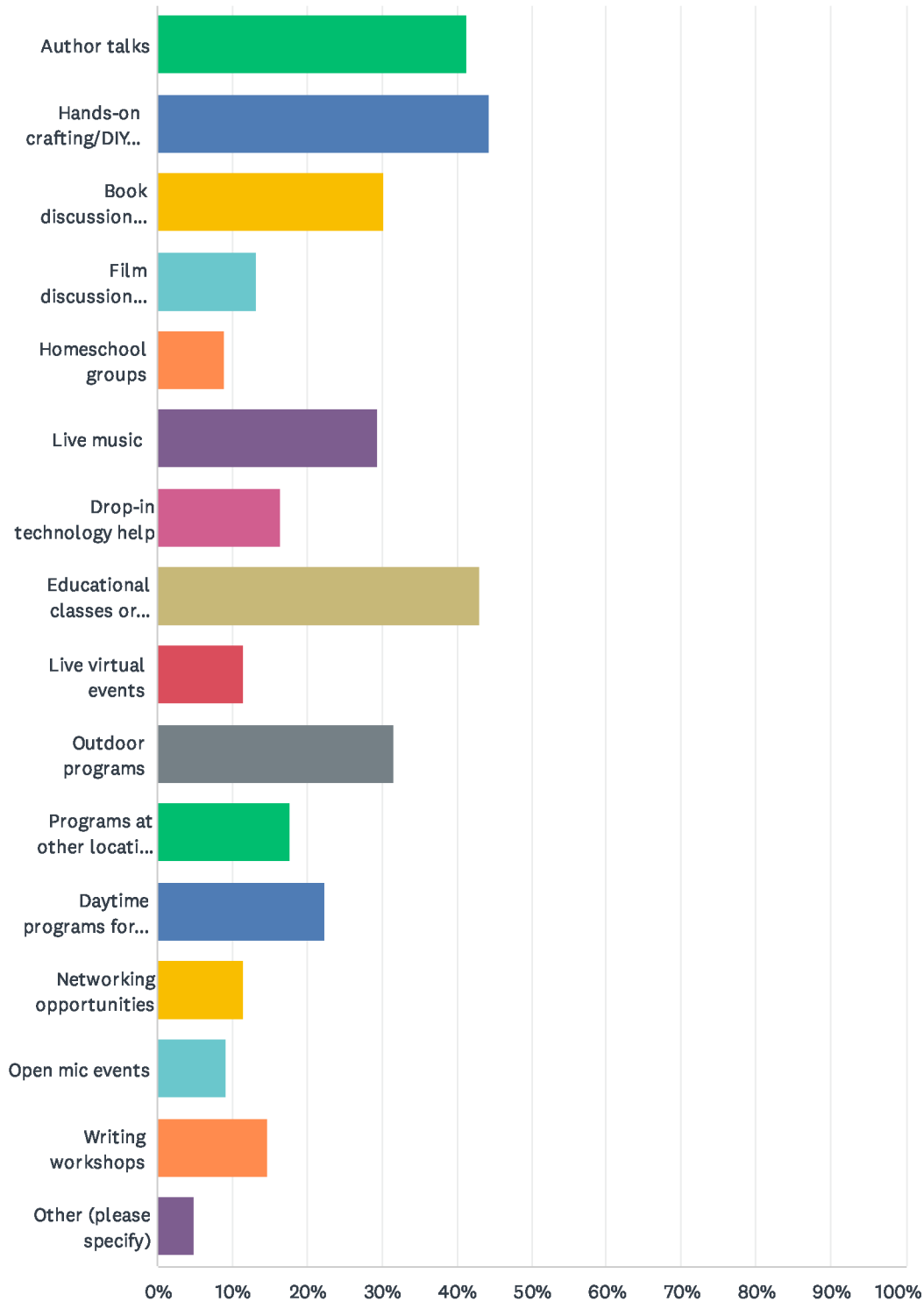
Leach Library Community Survey 2023



	CHILDREN'S PROGRAMS	YOUNG ADULT PROGRAMS	ADULT PROGRAMS	TOTAL RESPONDENTS
Weekday mornings (before noon)	44.04% 122	13.72% 38	48.74% 135	277
Weekday afternoons (12-4pm)	32.23% 97	21.26% 64	56.48% 170	301
Weekday evenings (4pm to close)	29.90% 122	22.55% 92	68.87% 281	408
Saturday mornings (before noon)	50.16% 160	24.45% 78	49.53% 158	319
Saturday afternoons (12-5pm)	44.21% 149	26.71% 90	56.68% 191	337
Monday through Thursday after hours (8pm or later)	13.68% 32	28.21% 66	69.23% 162	234
Friday or Saturday after hours (5pm or later)	25.83% 70	24.35% 66	65.68% 178	271
I am not interested in attending programs	38.07% 75	51.27% 101	48.73% 96	197

Q9 If the library adds additional programs/events, what types of programs are you most interested in attending? Please select all that apply.

Answered: 721 Skipped: 69



Leach Library Community Survey 2023

ANSWER CHOICES	RESPONSES	
Author talks	41.47%	299
Hands-on crafting/DIY workshops	44.38%	320
Book discussion groups	30.37%	219
Film discussion groups	13.18%	95
Homeschool groups	8.88%	64
Live music	29.40%	212
Drop-in technology help	16.37%	118
Educational classes or series	43.00%	310
Live virtual events	11.51%	83
Outdoor programs	31.62%	228
Programs at other locations in the community	17.61%	127
Daytime programs for seniors	22.47%	162
Networking opportunities	11.51%	83
Open mic events	9.15%	66
Writing workshops	14.70%	106
Other (please specify)	4.99%	36
Total Respondents: 721		

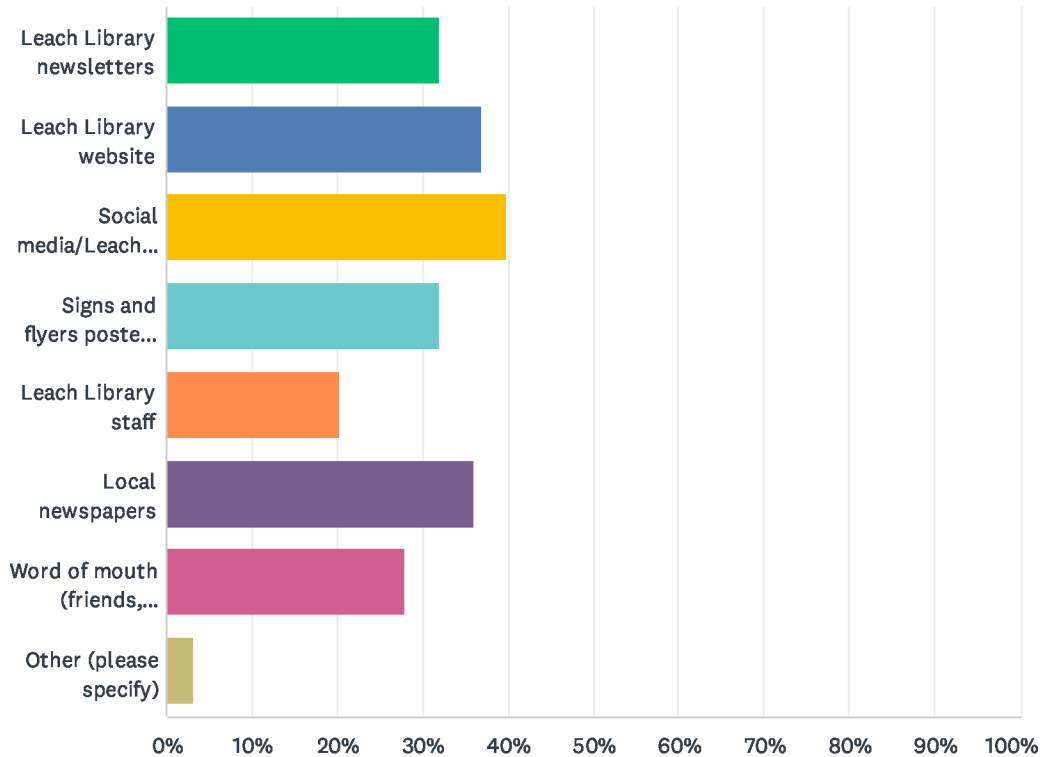
#	OTHER (PLEASE SPECIFY)	DATE
1	Genealogy	6/7/2023 8:18 AM
2	Book club for kids	6/6/2023 10:50 PM
3	Author talks! Esp. by local authors. Some bookstores Concord + Northward have invited people like Ty Gagne to chat about SAR missions and had huge turnouts.	6/6/2023 10:17 PM
4	Mac computer help and quilting	6/6/2023 9:25 PM
5	I would like to facilitate programs/workshops.	6/6/2023 5:34 PM
6	Zookeepers come in and show us animals or anything to do with animals.	6/6/2023 5:32 PM
7	I enjoy the speakers/programs you have on Thurs. evening	6/6/2023 5:01 PM
8	Educational speaker series - history, current events, community service	6/5/2023 2:57 PM
9	Ice cream social	6/5/2023 2:40 PM
10	Possibly computer assistance	6/5/2023 12:31 PM
11	Town-wide book discussion groups	6/5/2023 12:22 PM
12	Language exchange (foreign language), informal hobby/still sharing with community members	6/5/2023 12:03 PM
13	Senior programs Monday, Thursday, Saturday	6/3/2023 6:44 PM
14	Saturday - Open drawing sessions with live models	6/3/2023 5:57 PM
15	Genealogy research presentations	5/26/2023 11:12 PM
16	Children program/events	5/23/2023 10:12 PM

Leach Library Community Survey 2023

17	More of the juggling/magician kind of events for kids	5/19/2023 11:10 PM
18	Events geared to special needs children who have dysregulation/hard time following typical library rules and have more active bodies	5/15/2023 10:27 PM
19	Photography	5/12/2023 12:02 PM
20	Outdoor story time, story walks at parks,	5/12/2023 8:20 AM
21	Just look at what Derry offers for kids programs	5/12/2023 6:51 AM
22	Baby music, play, and story time	5/11/2023 7:31 PM
23	Travel programs	4/17/2023 3:14 PM
24	adding hoopla service along with GMILCS Consortium access	4/11/2023 3:48 PM
25	Events for school age children with special needs	4/6/2023 7:26 PM
26	ComicCon	4/5/2023 8:11 PM
27	Travel/bus group trips	4/5/2023 6:34 PM
28	I have attended a few live events but frequently can't make the scheduled time. 7:30 or after works best for my work schedule.	4/5/2023 5:11 PM
29	LGBTQ discussions	4/2/2023 9:40 PM
30	Historical programs	4/2/2023 2:41 PM
31	We love the magic, puppet and reptile shows	4/1/2023 4:34 PM
32	Adult board game get togethers	4/1/2023 11:39 AM
33	The summer reading program. Maybe year round	4/1/2023 11:34 AM
34	I would like to see the library be able to set up and offer programs that are the optimum blend between community enrichment and not as labor and time intensive on the staff	4/1/2023 10:44 AM
35	Liked the puzzle exchange!	4/1/2023 9:34 AM
36	I would love a class on photography	4/1/2023 8:14 AM

Q10 How do you currently find out about Leach Library news, programs, and services? Please select all that apply.

Answered: 764 Skipped: 26



ANSWER CHOICES	RESPONSES	
Leach Library newsletters	31.94%	244
Leach Library website	36.91%	282
Social media/Leach Library Facebook page	39.79%	304
Signs and flyers posted at the library	32.07%	245
Leach Library staff	20.16%	154
Local newspapers	36.13%	276
Word of mouth (friends, family, neighbors, etc.)	28.01%	214
Other (please specify)	3.27%	25
Total Respondents: 764		

#	OTHER (PLEASE SPECIFY)	DATE
1	This needs improvement	6/7/2023 9:30 AM
2	email	6/7/2023 8:23 AM
3	I work here! :)	6/6/2023 10:11 PM

Leach Library Community Survey 2023

4	Drop in + when checking out	6/6/2023 9:58 PM
5	My school	6/3/2023 6:11 PM
6	Leadership Londonderry	5/15/2023 7:38 PM
7	I don't. Commmunication is bad.	5/12/2023 6:51 AM
8	Y	5/11/2023 6:33 PM
9	while at the library	5/1/2023 5:44 PM
10	I have periodically checked in at The Leach Library to find out if joined the Consortium.	4/12/2023 8:40 PM
11	I have been going to other libraries because the Leach is not part of the GMILCS Consortium	4/11/2023 3:48 PM
12	Emails	4/11/2023 12:08 PM
13	Would like event notices sent by mail	4/6/2023 8:56 AM
14	Londonderry website	4/5/2023 4:29 PM
15	No idea page usually outdated	4/5/2023 4:23 PM
16	Library emails	4/5/2023 4:07 PM
17	I don't but would be nice to	4/5/2023 3:41 PM
18	I don't. The website is so bad.	4/3/2023 10:34 AM
19	I don't get much info. I would like to get some.. some	4/1/2023 8:53 PM
20	Londonderry mom's FB page	4/1/2023 7:24 PM
21	I don't, really. maybe in the newspaper	4/1/2023 12:33 PM
22	Now that social media is being used that's how I get most info	4/1/2023 11:01 AM
23	Newsletter via email	4/1/2023 10:32 AM
24	Email from children's room	4/1/2023 10:28 AM
25	None	4/1/2023 10:28 AM

Q11 If there was one thing you could change about the library, what would it be?

Answered: 412 Skipped: 378

#	RESPONSES	DATE
1	Nothing	6/7/2023 9:35 AM
2	Access to other libraries for wider selection.	6/7/2023 9:30 AM
3	more adult programs book groups, etc crafting, game night	6/7/2023 9:30 AM
4	N/A	6/7/2023 9:27 AM
5	Extend the hours to later in the day.	6/7/2023 9:26 AM
6	Offer free adult movies on Mondays, Saturdays, or Sundays.	6/7/2023 9:19 AM
7	Buy more books! I need to use inter-library loan too often.	6/7/2023 9:16 AM
8	A library consortium would be great	6/7/2023 9:12 AM
9	I think there should be an online system where we can sign up for childrens programs. It is inconvenient to call every week. Signing up for 4 week sessions online would be great!	6/7/2023 9:08 AM
10	Have coffee	6/7/2023 9:02 AM
11	More classes	6/7/2023 8:59 AM
12	Please add more manga!	6/7/2023 8:57 AM
13	Improve lighting at magazine table.	6/7/2023 8:55 AM
14	See #4	6/7/2023 8:45 AM
15	More large print books, especially paperback	6/7/2023 8:44 AM
16	None	6/7/2023 8:42 AM
17	open later one or two weeknights	6/7/2023 8:42 AM
18	This library is a comfortable, warm and inviting environment with interesting programs and events. The only thing I would change is to stay open a little later at night for programs.	6/7/2023 8:29 AM
19	More young children programs + homeschool groups/activities	6/7/2023 8:25 AM
20	nothing	6/7/2023 8:23 AM
21	Not a thing.	6/7/2023 8:20 AM
22	Make printing from a laptop easier.	6/7/2023 8:18 AM
23	Longer hours on weekends	6/7/2023 8:12 AM
24	Plants! Some greenery would be lovely.	6/7/2023 8:12 AM
25	Add a cafe. Be allowed to bring in beverages or pets. Let pets come in if behaved and vaccinated.	6/7/2023 8:10 AM
26	More events for young adults and more homeschooling events.	6/6/2023 11:00 PM
27	Being able to borrow from other towns	6/6/2023 10:55 PM
28	to be able to do more online	6/6/2023 10:52 PM
29	Being able to check out more books through inter library loan or being part of GMILCS.	6/6/2023 10:50 PM
30	more couches	6/6/2023 10:45 PM

Leach Library Community Survey 2023

31	none please don't change the library	6/6/2023 10:42 PM
32	Small rooms so I can easily have an impromptu work zoom call.	6/6/2023 10:40 PM
33	Joining the consortium.	6/6/2023 10:37 PM
34	N/A	6/6/2023 10:35 PM
35	I think the library is wonderful!	6/6/2023 10:32 PM
36	I think it's a beautiful library, nice open space w/ good light. I like how popular titles are readily available. Nice collection development! The shelves are a little crowded but I really like that you still have older books of my favorite series (but I do know that weeding is a good thing... : 0	6/6/2023 10:23 PM
37	Add more tables highlighting book clubs/ recommended books like Reese's bookclub, etc.	6/6/2023 10:17 PM
38	We would have a library cat.	6/6/2023 10:11 PM
39	More programs for seniors and others who are able to attend. The programs that the library currently offers in the evenings (speakers) is not inclusive of seniors as they are at night - seniors eyes do not adjust quickly to driving at night.	6/6/2023 10:06 PM
40	more children/toddler programs	6/6/2023 10:01 PM
41	Recycled section for books, dvds. Swap meet.	6/6/2023 9:58 PM
42	Shared use of libraries from other towns. Adding more copies of books on bestseller lists.	6/6/2023 9:46 PM
43	More space for new nonfiction not for audiobooks together	6/6/2023 9:42 PM
44	We love coming here :)	6/6/2023 9:36 PM
45	I love the idea of Leach Library being part of the GMILCS consortium!	6/6/2023 9:19 PM
46	Better research computers. Offer titles liked by many people.	6/6/2023 9:10 PM
47	Suggest that programs for young children take place a bit earlier in the afternoon, not at 4, the "witching hour" before supper.	6/6/2023 9:00 PM
48	None	6/6/2023 8:53 PM
49	It's fine the way it is!	6/6/2023 8:48 PM
50	More books	6/6/2023 5:55 PM
51	Renew books online	6/6/2023 5:48 PM
52	More programs for middle schoolers	6/6/2023 5:45 PM
53	Enlarge it.	6/6/2023 5:44 PM
54	Not at this time	6/6/2023 5:42 PM
55	Changing out childrens toys every so often. We come every week (myself and 2 1/2 year old daughter) and she has played with everything.	6/6/2023 5:39 PM
56	I am not a resident of Londonderry, and I am required to pay a yearly \$50 fee. I wish that there was a discount for senior citizens.	6/6/2023 5:38 PM
57	Leaky ceiling.	6/6/2023 5:34 PM
58	More graphic novels	6/6/2023 5:32 PM
59	I'd like to see an event calendar on the library website. Currently it's not easy to find event info on the website.	6/6/2023 5:30 PM
60	Don't purchase so many TV shows on DVD. If I'm not interested in one DVD, I will not be interested in the 10-20 other DVDs in that same series.	6/6/2023 5:26 PM
61	Just the time.	6/6/2023 5:22 PM
62	To give teens their own section similar to Derry.	6/6/2023 5:20 PM

Leach Library Community Survey 2023

63	I made a suggestion years back to be able to bring in your "recently read" and in good shape magazines which people could take for free. You could drop off and take home! A great way to recycle and repurpose those magazines which the library does not subscribe to and which would be a blessing to others.	6/6/2023 5:16 PM
64	The seats more comfortable, especially the wooden chairs for long sittings. More indoor games and work to engage teenagers.	6/6/2023 5:13 PM
65	Have a website like the Derry Public Library has	6/6/2023 5:09 PM
66	More up-to-date online catalog	6/6/2023 5:07 PM
67	A stronger connection to the community, e.g. Senior Center, senior housing areas.	6/6/2023 5:05 PM
68	Website!	6/6/2023 5:03 PM
69	I can't think of anything	6/6/2023 5:01 PM
70	Make the graphic novel section a bit bigger.	6/6/2023 4:56 PM
71	The hours are tough for working parents.	6/6/2023 4:51 PM
72	Unsure	6/6/2023 4:44 PM
73	More child's games	6/6/2023 4:42 PM
74	Showing what number in the cue when you have books on hold. It would help to know how many books I should be taking out while waiting for hold books	6/6/2023 4:41 PM
75	Can't think of anything, honestly. Except, if property permits, put some tables & seating outside w/ umbrellas for spring, summer & fall use by patrons.	6/5/2023 2:57 PM
76	I love this library. I really can't complain. My children & I moved to Londonderry 10 years ago. We loved the children's programs when they were young. Now I love the ability to utilize the inter-library loan to attain books while I study to get my Doctorate. Thank you for everything :)	6/5/2023 2:54 PM
77	Keep expanding your newsletter. The community needs to know all the services and materials you offer! (P.S. Didn't know you had notary service)	6/5/2023 2:48 PM
78	I would be more vocal in thanking all the library staff who bend over backwards to help out us patrons.	6/5/2023 2:45 PM
79	The asthetic/look	6/5/2023 2:43 PM
80	E-books	6/5/2023 2:42 PM
81	Online books	6/5/2023 2:40 PM
82	More comfortable chairs	6/5/2023 2:37 PM
83	Easier interlibrary loan - the ability to see online whether another library has what I'm looking for, and request it online	6/5/2023 2:36 PM
84	Add 1 or 2 borrows to Hoopla	6/5/2023 2:33 PM
85	Honestly, nothing except the fact that I can't get books sent here from nearby libraries that are not available at Leach.	6/5/2023 2:31 PM
86	I'd like to fix the leaking issue near the comics and cookbooks. If it requires something like a fundraiser, I'd be willing to participate or at least donate.	6/5/2023 2:28 PM
87	Larger collection of audiobooks.	6/5/2023 2:24 PM
88	Very happy.	6/5/2023 12:49 PM
89	I can't think of anything. I love this library! The staff is so friendly & helpful. There has never been a time that I wanted an item that I haven't gotten it. I have brought my grandchildren (ages 4-7) to programs here & they love it. You are doing a great job. Thank you!	6/5/2023 12:45 PM
90	Nothing :)	6/5/2023 12:43 PM
91	Interlibrary loans of audiobooks since my eyesight is reduced enough that reading is difficult but not severe enough to get book from Assoc. for Blind	6/5/2023 12:42 PM

Leach Library Community Survey 2023

92	Perhaps structured learning for adults i.e. college-level history lecture series equal to entire class	6/5/2023 12:38 PM
93	Children's room needs to be bigger and events should be more based on children's ages.	6/5/2023 12:31 PM
94	All good!!	6/5/2023 12:27 PM
95	Just adding more programs especially for adults	6/5/2023 12:26 PM
96	N/A	6/5/2023 12:25 PM
97	I love Londonderry Library. Thank you for all that you do!	6/5/2023 12:21 PM
98	None	6/5/2023 12:17 PM
99	Open Sundays if possible	6/5/2023 12:16 PM
100	Add an area for water & snacks	6/5/2023 12:15 PM
101	Probably more books for instance. They only have about 4 Stephen King books, but he probably has 50 books out in print.	6/5/2023 12:07 PM
102	All good	6/5/2023 12:05 PM
103	More activities/events for community members	6/5/2023 12:03 PM
104	Nothing	6/5/2023 11:59 AM
105	N/A	6/5/2023 11:52 AM
106	Depends on the program but personally I would like to attend programs Sundays sometime between 11AM-5PM	6/5/2023 11:49 AM
107	Sunday hours.	6/5/2023 11:47 AM
108	The fines. But I understand why.	6/5/2023 11:42 AM
109	I don't know if there is a "love your library week" but if not maybe we should. Keep up the great work, appreciate you all!	6/5/2023 11:39 AM
110	I have been in the library in evenings when I was approached by a staff member to announce an evening program for that evening. I was so disappointed to have declined on a couple of occasions simply because I was unaware and had already scheduled time elsewhere. A visual calendar or announcement at the checkout would help me plan ahead for programs. I have a busy schedule and don't live online as many do. I'm most likely to pick up a calendar or announcement listing activities/speakers. I haven't found such flyers/postings yet and have missed a few events. When I check the table near the exit - I've yet to find a posting of monthly events. It's difficult for those of us who bring our own laptops for study to reach the outlet plugs on the floor under the large tables. Having a power strip would greatly help (both myself and study partner are older with knee issues).	6/5/2023 11:31 AM
111	To have classes for older adults re: mobile phones & computers	6/5/2023 11:21 AM
112	N/A	6/5/2023 11:18 AM
113	Coffee station (a Barnes & Noble feel would keep people here longer & a small revenue).	6/5/2023 11:17 AM
114	There would be a small area where you could buy a coffee & maybe a muffin or something similar. Be able to bring coffee/soda in.	6/5/2023 11:14 AM
115	Nothing to change	6/5/2023 11:12 AM
116	The changes in place now have been incredible!! The library is now a "happy" place to visit!!	6/5/2023 11:11 AM
117	I have always been disappointed that Leach Library doesn't offer a variety of programs on a regular basis similar to programs offered in other libraries in other towns. We have attended many programs in these libraries in Salem, Derry, Hampstead and Portsmouth. I think a program to introduce young kids to the library would be helpful as well as a tour for new library cardholders.	6/5/2023 11:07 AM
118	Easier search capability on web - as in being able to search by author, then year published or series.	6/5/2023 11:03 AM

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119	As another idea - cafe, may bring in more people to the library & have them stay longer.	6/5/2023 10:24 AM
120	I am very pleased with the current offerings	6/5/2023 10:16 AM
121	An outdoor seating area.	6/5/2023 10:10 AM
122	Love you guys!	6/5/2023 10:08 AM
123	More work rooms/study rooms.	6/3/2023 6:50 PM
124	Have access to old tech players w/ old tech. More open-ended and creative/less structured children's crafts. "No right or wrong way to do it."	6/3/2023 6:48 PM
125	Maybe be open more than just one night a week. Just on Thursdays currently, correct?	6/3/2023 6:42 PM
126	In addition to a separate website, make it more user friendly. For example, allow me to log in without having to back out of my catalog search and log in, then start my search for materials again. Make the meeting rooms available to private groups. A kitchen available for meetings would be nice.	6/3/2023 6:40 PM
127	I would like the library to continue to expand its use of technology.	6/3/2023 6:36 PM
128	I feel that the book sale should be priced lower. Books are donated, volunteers tend the sale. Other libraries sell paperbacks for 25 cents!	6/3/2023 6:34 PM
129	Only found out about a cappella group day before on FB - not promoted very well	6/3/2023 6:29 PM
130	Have a larger variety of adult books - especially newer releases	6/3/2023 6:24 PM
131	No	6/3/2023 6:22 PM
132	Add art shows in the main library from New England painters. Art show receptions?	6/3/2023 6:20 PM
133	A few more children's programs outside of school hours.	6/3/2023 6:15 PM
134	Have a teen center spot	6/3/2023 6:11 PM
135	Make the ice cream truck come more often.	6/3/2023 6:09 PM
136	More puzzles to do because I have done all of them a lot.	6/3/2023 6:07 PM
137	Would love to have a book picked each month w/ an online or in-person discussion (book club). Bring in authors for popular books. Have a system to request new releases be ordered via online.	6/3/2023 6:05 PM
138	Able to get books from other libraries in the state.	6/3/2023 5:52 PM
139	My kids check out so many books. It would be helpful to have an email sent with the titles and due dates so we don't miss any when we return them.	6/3/2023 5:50 PM
140	More parking	6/3/2023 5:41 PM
141	Have more outdoor space & outdoor program opportunities.	5/31/2023 1:29 PM
142	coffee shop downstairs. Small and simple.	5/31/2023 9:27 AM
143	More story time hours for children	5/31/2023 7:05 AM
144	Helpful tip, rather than change: Provide more information for candidates prior to the elections. If the results have not been what you have wanted in best interests of the library, it is because of the lack of information sent out to voters. Introduce these people and really let us know who these names are on the ballot or else you will get a random selection with no actual direction of any particular interest at all. I consider myself an informed voter and your candidate information was not easily found.	5/31/2023 2:19 AM
145	Outdoor space added	5/30/2023 8:31 PM
146	Indoor/outdoor café	5/28/2023 10:36 PM
147	More adult programs	5/28/2023 1:55 PM
148	Join the library consortium GMILCS	5/26/2023 11:12 PM
149	Provide more activities, programs, events for young children/toddlers	5/23/2023 10:12 PM

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150	N/A	5/20/2023 7:11 PM
151	Expand the bookstore hours.	5/20/2023 2:46 PM
152	I would change the size of the digital collections on mobile apps. I currently pay for a Boston library card because the selection is much greater.	5/20/2023 12:49 AM
153	Open on Sundays	5/19/2023 11:10 PM
154	It's already perfect	5/19/2023 12:08 PM
155	donate books	5/19/2023 12:05 PM
156	donate books	5/19/2023 12:04 PM
157	donate books	5/19/2023 12:04 PM
158	donate books	5/19/2023 12:04 PM
159	donate books	5/19/2023 12:04 PM
160	donate books	5/19/2023 12:04 PM
161	donate books	5/19/2023 12:04 PM
162	donate books	5/19/2023 12:04 PM
163	donate books	5/19/2023 12:04 PM
164	donate books	5/19/2023 12:04 PM
165	donate books	5/19/2023 12:04 PM
166	donate books	5/19/2023 12:04 PM
167	donate books	5/19/2023 12:04 PM
168	donate books	5/19/2023 12:04 PM
169	donate books	5/19/2023 12:04 PM
170	donate books	5/19/2023 12:04 PM
171	donate books	5/19/2023 12:04 PM
172	It's already perfect	5/19/2023 12:02 PM
173	It's already perfect	5/19/2023 12:02 PM
174	It's already perfect	5/19/2023 12:02 PM
175	It's already perfect	5/19/2023 12:02 PM
176	It's already perfect	5/19/2023 12:02 PM
177	It's already perfect	5/19/2023 12:02 PM
178	It's already perfect	5/19/2023 12:02 PM
179	It's already perfect	5/19/2023 12:02 PM
180	It's already perfect	5/19/2023 12:02 PM
181	It's already perfect	5/19/2023 12:02 PM
182	It's already perfect	5/19/2023 12:02 PM
183	It's already perfect	5/19/2023 12:02 PM
184	It's already perfect	5/19/2023 12:02 PM
185	It's already perfect	5/19/2023 12:02 PM
186	It's already perfect	5/19/2023 12:02 PM

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187	It's already perfect	5/19/2023 12:02 PM
188	It's already perfect	5/19/2023 12:02 PM
189	It's already perfect	5/19/2023 12:02 PM
190	It's already perfect	5/19/2023 12:02 PM
191	Add more comfortable seats	5/19/2023 12:02 PM
192	Add more comfortable seats	5/19/2023 12:02 PM
193	Add more comfortable seats	5/19/2023 12:02 PM
194	Add more comfortable seats	5/19/2023 12:02 PM
195	Add more comfortable seats	5/19/2023 12:02 PM
196	Add more comfortable seats	5/19/2023 12:02 PM
197	Add more comfortable seats	5/19/2023 12:02 PM
198	Add more comfortable seats	5/19/2023 12:02 PM
199	Add more comfortable seats	5/19/2023 12:02 PM
200	Add more comfortable seats	5/19/2023 12:02 PM
201	Add more comfortable seats	5/19/2023 12:02 PM
202	Add more comfortable seats	5/19/2023 12:02 PM
203	Add more comfortable seats	5/19/2023 12:02 PM
204	Add more comfortable seats	5/19/2023 12:02 PM
205	Add more comfortable seats	5/19/2023 12:02 PM
206	Add more comfortable seats	5/19/2023 12:02 PM
207	Add more comfortable seats	5/19/2023 12:02 PM
208	Add more comfortable seats	5/19/2023 12:02 PM
209	Add more comfortable seats	5/19/2023 12:01 PM
210	It's already perfect	5/19/2023 11:55 AM
211	Add more comfortable seats	5/19/2023 11:55 AM
212	donate books	5/19/2023 11:46 AM
213	donate books	5/19/2023 11:46 AM
214	donate books	5/19/2023 11:46 AM
215	donate books	5/19/2023 11:46 AM
216	donate books	5/19/2023 11:46 AM
217	donate books	5/19/2023 11:46 AM
218	donate books	5/19/2023 11:46 AM
219	donate books	5/19/2023 11:46 AM
220	donate books	5/19/2023 11:46 AM
221	donate books	5/19/2023 11:46 AM
222	donate books	5/19/2023 11:46 AM
223	donate books	5/19/2023 11:46 AM
224	donate books	5/19/2023 11:45 AM

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225	donate books	5/19/2023 11:45 AM
226	donate books	5/19/2023 11:45 AM
227	donate books	5/19/2023 11:45 AM
228	donate books	5/19/2023 11:45 AM
229	donate books	5/19/2023 11:45 AM
230	donate books	5/19/2023 11:38 AM
231	Consortium!! That would be wonderful.	5/16/2023 9:13 PM
232	Access to conservative Christian collections	5/15/2023 10:27 PM
233	STOP pushing far left agenda items as pushed by the NH Library Association including Trans and LGBTQ+ agenda items	5/15/2023 7:36 PM
234	Nothing	5/13/2023 8:28 PM
235	I can't think of anything right now.	5/12/2023 3:00 PM
236	I would like to see more programs for Seniors.	5/12/2023 10:34 AM
237	2 pronged: (1) keep up with the times on how we do things, as opposed to being reactive and (2) keep the library with books and other services, without banning or judging content - the old fashioned way. Have all books available for everyone. I love knowing that if my daughter had research, we had the Leach Library to turn to.	5/12/2023 9:38 AM
238	Have an automatic email reminder when items are due	5/12/2023 8:20 AM
239	Better kids programs. Please look at what Derry offers. How do they offer so much more for kids?	5/12/2023 6:51 AM
240	more downloadable and printed books!!!! :)	5/11/2023 11:41 PM
241	Sunday hours	5/11/2023 9:10 PM
242	Add interesting programs for older children (ages 7-13ish)	5/11/2023 8:31 PM
243	More weekend hours	5/11/2023 7:31 PM
244	More play available for children. The derry library is a perfect example of what Londonderry could use. Their children programming is also so much better and more flexible. It's a more child friendly set up.	5/11/2023 5:05 PM
245	Nothing	5/11/2023 4:06 PM
246	Not a thing :)	5/11/2023 3:14 PM
247	Join the Manchester Integrated Library System	5/7/2023 9:03 AM
248	more subdued lightine	5/4/2023 3:05 PM
249	Nothing I can think of	5/1/2023 5:44 PM
250	I would like to see the library join the GMILCS Consortium so that we would have access to more materials. Thank you!	4/30/2023 6:57 PM
251	Joining the consortium	4/29/2023 1:26 PM
252	More remote-access databases....particularly those that are genealogically related.	4/25/2023 4:59 PM
253	There are few spots in Londonderry where groups or organizations can gather for a meeting, event, or discussion, especially now that the Lions Hall is closed. It would help to find a way to make the community room more easily accessible to local groups or organizations that want to use it. Allow people to see what dates are available and reserve it online. Don't limit it to once/month/group, allow groups to use the AV equipment, and consider keeping the space open an extra hour in the evening rather than requiring that events end by 7:45 p.m.	4/18/2023 11:36 AM
254	I'd love to hear about patrons' travel experiences. Maybe have a "travel" club meeting to see if others have an interest in sharing their experiences.	4/17/2023 3:14 PM

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255	More events like at Derry Library	4/13/2023 4:36 PM
256	Having moved here from a town whose library had GMILCS access I think it would be great to have the Leach Library join as well.	4/13/2023 10:25 AM
257	I would like the library to have in its possession or have access to an up-to-date entire series of Scott world stamp catalogues as I am a philatelist.	4/13/2023 7:48 AM
258	join the Consortium	4/12/2023 8:40 PM
259	Join a consortium. So many more books and e books are available this way. Before I moved here I was in MA and our Little local library belonged to the Merrimack valley library consortium and it was wonderful.	4/12/2023 8:08 PM
260	Weekday hours at 7am, could then use the library before work.	4/12/2023 12:02 AM
261	Expand non-traditional library item borrowing (see NH Chronicle link) Expand non-traditional library events/community gatherings (i.e. books & brewery, books & distillery, books & coffee)	4/11/2023 6:16 PM
262	- joining the GMILCS Consortium; a priority to access the most of what is available	4/11/2023 3:48 PM
263	Open on Sundays	4/11/2023 3:23 PM
264	Be able to reserve meeting space ahead of time	4/11/2023 2:13 PM
265	Join the library consortium so there are more books available to borrow.	4/11/2023 1:57 PM
266	Better selection of kids books, better children's area.	4/11/2023 1:54 PM
267	The library always seems very accessible.	4/11/2023 1:37 PM
268	It would be great to make the library an even more inviting safe space for folks who are neurodivergent, PoC, or LGBTQIA. It could also be a nice space to invite foster kids/families and adoptees/adoptive families to meet up.	4/9/2023 6:42 PM
269	I wish the space of the children's room was arranged differently. Like the play area was one side and the books to the other.	4/9/2023 6:21 PM
270	improve the website. Woefully inadequate!	4/9/2023 10:29 AM
271	Nothing, really.	4/7/2023 2:25 PM
272	More copies of popular books. Often have to wait too long for a reserved book	4/7/2023 10:33 AM
273	More children and young adult programs	4/7/2023 7:37 AM
274	extended hours	4/7/2023 6:12 AM
275	More programs for adults.	4/6/2023 8:38 PM
276	More summer activities for kids! We love the summer programming!	4/6/2023 4:42 PM
277	n/a	4/6/2023 10:12 AM
278	More LP books	4/6/2023 9:11 AM
279	I'd change nothing, keep being open and welcoming and inclusive	4/6/2023 8:58 AM
280	Make it available to all	4/6/2023 7:20 AM
281	Broadening the definition of library materials	4/5/2023 9:15 PM
282	I love the library. I'm sure it will only keep getting better.	4/5/2023 8:56 PM
283	I would like to improve/expand children programs. I would also like the children's department to have more developmentally appropriate activities and games. (The Derry Public Library has a great space for children and so ideas could be pulled from their space/program.)	4/5/2023 8:19 PM
284	Online borrowing/reservation and renewal	4/5/2023 8:11 PM
285	An more robust website and the ability to browse the catalog online/reserve books online	4/5/2023 8:06 PM
286	I would really to increase the ebook offerings.	4/5/2023 8:04 PM

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287	Having some outdoor learning activities would be cool. Such as learning about birds, trees, elements of nature.	4/5/2023 7:54 PM
288	I'd add additional material about LGBT, especially for young adults- material that is supportive and validating	4/5/2023 7:35 PM
289	More online access	4/5/2023 7:04 PM
290	Dont know enough to make a suggestion.	4/5/2023 6:55 PM
291	Having a teen room/area	4/5/2023 6:34 PM
292	I'd expand the library of things.	4/5/2023 6:23 PM
293	More current titles on ebook	4/5/2023 5:23 PM
294	More new published books	4/5/2023 5:18 PM
295	More hours	4/5/2023 5:11 PM
296	?	4/5/2023 4:29 PM
297	More info! Facebook page?!	4/5/2023 4:23 PM
298	More available Kindle books. I find many I would like available on my kindle are not in the catalog	4/5/2023 4:14 PM
299	BEING OPEN ON SUNDAY'S	4/5/2023 4:13 PM
300	Nothing	4/5/2023 4:07 PM
301	More asistance or training on how to use the elibrary borrowing systems.	4/5/2023 4:05 PM
302	I would increase the library budget and allocate resources for technological development.	4/5/2023 4:04 PM
303	Be able to search the catalog online and reserve materials that way and have them ready for pickup	4/5/2023 3:41 PM
304	More indie authors available	4/5/2023 3:22 PM
305	Donated books should be placed on the shelves for others to check out.	4/5/2023 3:17 PM
306	Drive up drop box	4/5/2023 3:09 PM
307	Access to more ebooks.	4/5/2023 3:08 PM
308	Close it to lessen my taxes. Just kidding, but it should become more of a community center.	4/5/2023 3:04 PM
309	Nothing (not familiar enough)	4/5/2023 3:03 PM
310	More reading space. :)	4/5/2023 2:56 PM
311	Earlier opening	4/5/2023 2:56 PM
312	Earlier opening hours 7 days a week	4/5/2023 2:55 PM
313	Add more adult programs, expand the book collection	4/5/2023 1:08 PM
314	Own website.	4/5/2023 9:42 AM
315	Have staff available at both public desks to serve the public	4/5/2023 9:37 AM
316	Not having most of the kids programs during the work day	4/5/2023 6:43 AM
317	More children activity	4/4/2023 10:17 PM
318	Additional space/older kids toys for children to play	4/4/2023 10:15 PM
319	Allow 3 weeks instead of 2 weeks for borrowed books & audios.	4/3/2023 3:27 PM
320	Get a website that isn't from 1990. I live in Londonderry and pay to be a member of the Derry library because not only are the Childrens programs and activities far superior but they have a website I can use to reserve and renew books.	4/3/2023 10:34 AM
321	Shelving and reverse shelving of thematic books. Efficient batch processing function can	4/3/2023 7:06 AM

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	quickly complete the reconfirmation of the book shelf position	
322	Improve staff efficiency	4/3/2023 7:06 AM
323	Improve the satisfaction of borrowing staff, at the same time the library staff from the daily heavy repetitive labor to free	4/3/2023 7:06 AM
324	Simplify the process of borrowing and returning books. Realize intelligent book borrowing and returning process	4/3/2023 7:05 AM
325	Library books to achieve rapid positioning, fast search books.	4/3/2023 7:05 AM
326	Improve the hardware facilities and install bookshelves and desks that can cope with diverse use	4/3/2023 7:04 AM
327	Optimize library collection	4/3/2023 7:04 AM
328	There are too few books to borrow at one time, the types of books are lacking, and the classification is not clear	4/3/2023 7:03 AM
329	It is suggested that the library improve the book finder and enrich the network electronic bibliography	4/3/2023 7:00 AM
330	Increase the number of books borrowed at one time and increase the reading room seats	4/3/2023 6:47 AM
331	I feel like the library is frequently closed. I wish it was open more.	4/3/2023 5:47 AM
332	1	4/2/2023 11:01 PM
333	I don't want to see library cave to special interests, keep all books and materials available to everyone.	4/2/2023 9:40 PM
334	Have people that work at the library be more helpful and friendly	4/2/2023 6:53 PM
335	I love the library	4/2/2023 6:01 PM
336	Hours, would like book club or film discussion group	4/2/2023 5:15 AM
337	More hours.	4/1/2023 11:08 PM
338	Sunday hours!	4/1/2023 10:21 PM
339	Have coffee and wine :)	4/1/2023 10:07 PM
340	Nothing. Everything is good in this library	4/1/2023 8:42 PM
341	digital library	4/1/2023 8:41 PM
342	GMILCS membership	4/1/2023 7:47 PM
343	Card catalog online has minimal information. I look for a book on Amazon then see if library has it.	4/1/2023 7:24 PM
344	Nothing I love it the way it is	4/1/2023 6:47 PM
345	Have more reading promotional displays up front (like in a book store). Suggestions. Sometimes I don't know what to read and need ideas.	4/1/2023 5:49 PM
346	Have more kid activities/programs	4/1/2023 5:01 PM
347	Too hot inside	4/1/2023 4:41 PM
348	Maybe have visitors in the kids room tell their favorite age range books and have a display for them. It's overwhelming trying to find something new to read and just digging through the shelf's	4/1/2023 4:34 PM
349	Ability to use library card within other libraries.	4/1/2023 4:22 PM
350	Joining a consortium	4/1/2023 3:36 PM
351	More children's programs in the afternoon/weekends	4/1/2023 3:24 PM
352	Hours of children's activities. I work and can't take my kids to any during typical business hours.	4/1/2023 2:26 PM

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353	More user friendly website to scroll what you have on hand.	4/1/2023 2:10 PM
354	More teen opportunities - career days, meetups, etc.	4/1/2023 2:07 PM
355	Add more museum passes (more Boston options). I would recommend the Harvard Natural history museum!	4/1/2023 1:54 PM
356	I would love better/wider access to e-book loans. I hope books don't get banned, because the arts push boundaries and broaden mindsets.	4/1/2023 1:27 PM
357	Honestly, I don't think I'd change much.	4/1/2023 1:21 PM
358	Better communication on upcoming kids events! Online registration for kids events.	4/1/2023 12:55 PM
359	Hours are not convenient for working professionals or conducive for group projects meetings for students that may also play a sport or have after school activities.	4/1/2023 12:49 PM
360	Please join the GMILCS! We pay \$50 in out of town dues for Derry because Londonderry doesn't participate. It's super convenient and greatly expands the available materials our family can borrow (and most important, request online).	4/1/2023 12:34 PM
361	more library of things.	4/1/2023 12:33 PM
362	Longer weekend hours	4/1/2023 12:21 PM
363	Email reminders or text reminders when items are about to be due	4/1/2023 12:19 PM
364	Film discussion groups	4/1/2023 12:06 PM
365	Homeschool groups	4/1/2023 12:04 PM
366	Live virtual events	4/1/2023 12:02 PM
367	Open mic events	4/1/2023 12:01 PM
368	Educational classes or series	4/1/2023 11:59 AM
369	Drop-in technology help	4/1/2023 11:58 AM
370	Live virtual events	4/1/2023 11:57 AM
371	Drop-in technology help	4/1/2023 11:51 AM
372	Card/ board game nights/clubs for adults	4/1/2023 11:29 AM
373	I'm a teacher at the high school and would love to see robust after school programs for students (middle and high school)	4/1/2023 11:20 AM
374	I wish the online catalog search was better designed/easier to use.	4/1/2023 11:14 AM
375	Drop in children's programs rather than pre-registered	4/1/2023 11:07 AM
376	Afternoon programs for children; and more of a variety. We love the magic shows and things. Derry does elf training and children's singing storytimes etc	4/1/2023 11:04 AM
377	Get more books	4/1/2023 11:01 AM
378	There have been SO many improvements since Erin became the director. Great work! Progress is being made.	4/1/2023 11:01 AM
379	Some diversity in the children's room for upper elementary kids and middle school children. Separate from the preschoolers and younger children. Maybe places for them to sit and preview or read books, homework spots or just spots to just relax. It can be over stimulating in there sometimes during busy times.	4/1/2023 10:58 AM
380	Have more children's activities later in the day for working parents.	4/1/2023 10:56 AM
381	Nothing	4/1/2023 10:56 AM
382	More Christian books for both adults and children. I find them to be limited especially in the children's section.	4/1/2023 10:54 AM
383	Nothing! If they were absolutely no changes made at all you would still be running an excellent program and library	4/1/2023 10:44 AM

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384	Recommend some excellent lists of children's books	4/1/2023 10:35 AM
385	Better website. The town website isn't user friendly for me so I never go on it.	4/1/2023 10:35 AM
386	N/A	4/1/2023 10:34 AM
387	Open on Sundays	4/1/2023 10:31 AM
388	Stop pushing the liberal agenda.	4/1/2023 10:30 AM
389	Earlier hours	4/1/2023 10:29 AM
390	We love the library all the things offered for children!	4/1/2023 10:29 AM
391	Nothing just keep up all your great work!	4/1/2023 10:27 AM
392	More children options for kids 8 and up.	4/1/2023 10:24 AM
393	Larger space	4/1/2023 10:22 AM
394	Hours, more children programs	4/1/2023 10:15 AM
395	More parking options please	4/1/2023 10:14 AM
396	I would get myself there more!	4/1/2023 10:08 AM
397	I think the children's section really needs some work. I have attended quite a few libraries in the area and Londonderry is far inferior. A lot of the toys are broken/dirty/outdated with dead batteries. Other libraries have toys that are clean/well marked. At other locations they change out the toys every few weeks to keep entertained. Lastly, the young children's story times are much better (music, bubbles, ect.) I would love to go to the library in my town, but the other ones are so much better for my child, I end up going elsewhere.	4/1/2023 10:03 AM
398	I would love to see more activities that kids of all ages can attend and for them to be around 4pm so it does not interfere with school hours. Events such as magicians, book bingo and live animal presentations are big favorites of my kids. I haven't seen any activities in the last several months that my kids would be interested in. It would also be nice for siblings to be allowed into events that are scheduled for age specific children (reading times).	4/1/2023 9:59 AM
399	Staff to interact more.	4/1/2023 9:58 AM
400	Inter-library loan with Derry and Hudson	4/1/2023 9:54 AM
401	The library needs a major refresh with finishes and lighting. The children's desk is down to the wear layer on the plam. The carpet has major sun wear by windows. The are signs to tell you how to use broke soap dispensers.	4/1/2023 9:48 AM
402	More children's programs outside of school ours. Better summer programs.	4/1/2023 9:47 AM
403	More programs/events that promote community building for parents and children. More engaging/exciting programs for kids	4/1/2023 9:27 AM
404	More Book Bingo events.	4/1/2023 9:27 AM
405	There is a better environment for reading	4/1/2023 9:24 AM
406	Nothing	4/1/2023 9:18 AM
407	Increase graphic novel options for teens and young adults. *Less Manga style, more variety to meet other social emotional needs/interests	4/1/2023 9:17 AM
408	All other surrounding towns have a dedicated library website. On this website, you can do a lot of wonderful searches, as well as check out museum passes. It is cumbersome to have to call the library or visit in person if you want a museum pass.	4/1/2023 9:16 AM
409	More options on Libby	4/1/2023 9:11 AM
410	Dedicated website for the library!	4/1/2023 8:43 AM
411	a more user friendly website that is specific to the library, the one that is linked to the town isn't great and difficult to access and navigate	4/1/2023 8:14 AM

Q12 Is there anything else you would like to share?

Answered: 326 Skipped: 464

#	RESPONSES	DATE
1	The people here are the kindest and most helpful. They are exceptionally helpful and a credit to the library and community	6/7/2023 9:41 AM
2	Just that it's a great library with a wonderful staff who are both kind + helpful!	6/7/2023 9:35 AM
3	I have been to many libraries in many states and this one is the best.	6/7/2023 9:27 AM
4	always helpful	6/7/2023 9:25 AM
5	It's a very nice library!	6/7/2023 9:19 AM
6	Time to get rid of all the DVDs (and stop buying new ones); there are so many streaming options available now that this is a service the library no longer needs to provide. Use the space for more books.	6/7/2023 9:16 AM
7	Wonderful resource	6/7/2023 9:02 AM
8	I would love if the library joined the GMILCS! That would be wonderful news.	6/7/2023 8:57 AM
9	I've been unsuccessful registering for craft programs - sign ups very limited. Please encourage groups to meet in private rooms so they are not disrupting those of us trying to read/study. Preteens and teens should find a better place to socialize after school.	6/7/2023 8:55 AM
10	The Manchester Main Library have summer events. They bring animals and have movie nights. That would be nice.	6/7/2023 8:47 AM
11	No	6/7/2023 8:44 AM
12	Yes, library staffs are wonderful and very helpful. Thank you to all of you	6/7/2023 8:42 AM
13	Love this library! Critical to the community	6/7/2023 8:42 AM
14	Love the library and friendly staff!	6/7/2023 8:33 AM
15	Thank you for being here and for having such a kind, helpful staff.	6/7/2023 8:29 AM
16	We love the library! Thank you for all you do.	6/7/2023 8:25 AM
17	Appreciate our library staff and how very helpful they all are. So happy with all our library gives us. Love hoopla!	6/7/2023 8:23 AM
18	The reference desk librarian is awesome. I did not know they can scan documents.	6/7/2023 8:18 AM
19	I really appreciate Hoopla + Libby	6/7/2023 8:07 AM
20	I love this library!	6/6/2023 11:00 PM
21	NO	6/6/2023 10:45 PM
22	You are the most amazing staff!	6/6/2023 10:42 PM
23	I love this place!	6/6/2023 10:40 PM
24	N/A	6/6/2023 10:35 PM
25	currently having a problem in accessing	6/6/2023 10:29 PM
26	I would like the computer system fixed so I can renew books on hold using the website	6/6/2023 10:27 PM
27	Probably mentioned my thoughts under question 9. I think there's always popularity with having Fish + Game/Northwoods Law.	6/6/2023 10:17 PM
28	Leach Library is the BEST!!! <3	6/6/2023 10:11 PM

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29	I'd be interested in foraging classes or mushroom hunting with a guide.	6/6/2023 10:01 PM
30	The staff is fantastic	6/6/2023 9:55 PM
31	Appreciate dropping fines for overdue books. Appreciate the friendly staff.	6/6/2023 9:46 PM
32	No	6/6/2023 9:42 PM
33	Everyone is so friendly and helpful :)	6/6/2023 9:36 PM
34	Leach Library is one of my family's favorite places to visit. The staff are all so helpful and welcoming. I love all the new improvements that have been added and make it an even better place! Thank you, Leach Library!	6/6/2023 9:19 PM
35	I find that the staff is very accommodating in finding books available on Audible.	6/6/2023 9:10 PM
36	I love the library. Admittedly I used it much more when I had young children at home and (also) pre-pandemic. I appreciate all you do.	6/6/2023 9:03 PM
37	No	6/6/2023 8:53 PM
38	No thanks!	6/6/2023 8:48 PM
39	No thank you	6/6/2023 5:48 PM
40	Thank you!	6/6/2023 5:45 PM
41	I love this library. All the staff are helpful.	6/6/2023 5:44 PM
42	Not at this time	6/6/2023 5:42 PM
43	A toy drive would be a nice idea.	6/6/2023 5:39 PM
44	The parking area is usually full of parents of the school children, waiting for the kids after school lets out. This is frustrating, as there is nowhere for legitimate users of the library to park. Maybe the Police Department could keep an eye on this.	6/6/2023 5:38 PM
45	I love our library!	6/6/2023 5:34 PM
46	No	6/6/2023 5:22 PM
47	No	6/6/2023 5:20 PM
48	I think our library does a great job.	6/6/2023 5:18 PM
49	It is the best library. I am so thankful. All the staff members are awesome. It's like, what would I have done without this library. Thanks everyone on Leach Library staff	6/6/2023 5:13 PM
50	I love your library, it's my second favorite place in Londonderry (first being the pool at WCWC)	6/6/2023 5:09 PM
51	I LOVE LOVE LOVE the improvements since the new director arrived!	6/6/2023 5:07 PM
52	This is an incredible library. It is warm and welcoming and the staff are friendly yet professional. I love the new range of items to borrow, activities and programs offered.	6/6/2023 5:05 PM
53	As long as there is no cost to the cardholder for GMILCS, or if it raises our real estate taxes, I am not interested. I don't want to pay any extra money. I would enjoy seeing more "After Dark" movies. I thoroughly enjoy those. I really dislike animation movies - so I would not attend those. I really enjoyed "Casablanca". I loved when you had bingo games. Weekdays at 7pm is a good time that you have been having these programs.	6/6/2023 5:01 PM
54	Nope!	6/6/2023 4:56 PM
55	Love this library	6/6/2023 4:55 PM
56	We love the Leach Library & staff. We also enjoy the childrens events.	6/6/2023 4:44 PM
57	Leach Library is the best	6/6/2023 4:42 PM
58	I think the library staffing is excellent as always - I think the library is and has always since I have been going there run efficiently.	6/6/2023 4:41 PM
59	Libraries are treasures! So glad Leach Library is a resource for the community. Staff are	6/5/2023 2:57 PM

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exceptional - friendly, helpful. Would be lovely if there was some outdoor seating for use in good weather.

60	Thank you for printing options for families who don't have printers at home!	6/5/2023 2:54 PM
61	I love this library; it is a warm inviting place to be.	6/5/2023 2:48 PM
62	Thank you!! :)	6/5/2023 2:45 PM
63	I am 13 years old and go to Londonderry Middle School	6/5/2023 2:43 PM
64	I love Leach Library	6/5/2023 2:42 PM
65	:)	6/5/2023 2:40 PM
66	I love the library, and I'm glad you're here! Your staff are delightful; I've never heard such happy voicemails :)	6/5/2023 2:36 PM
67	Thank you!	6/5/2023 2:33 PM
68	I love this library!	6/5/2023 2:31 PM
69	I love our library, keep up the great work!	6/5/2023 2:29 PM
70	Thank you for all your service working at the library	6/5/2023 2:28 PM
71	Not sure about GMILCS - sounds good - but don't know the possible pros/cons/downsides.	6/5/2023 2:24 PM
72	I appreciate our library and the ability to borrow e-books (Kindle). Always feel better surrounded by books!	6/5/2023 12:51 PM
73	The staff here is wonderful!!! The town leaders need to understand there is a community here that cannot afford to buy all the items needed to do everything on phone or computer and the library is the only resource for that group!	6/5/2023 12:42 PM
74	Great space	6/5/2023 12:38 PM
75	Just that the staff is always very helpful with any/all requests.	6/5/2023 12:31 PM
76	Nothing specifically	6/5/2023 12:26 PM
77	No	6/5/2023 12:25 PM
78	I would be interested in volunteering by making deliveries to homebound patrons	6/5/2023 12:21 PM
79	You guys are great. Always so friendly and helpful. :)	6/5/2023 12:16 PM
80	All library staff have been kind and helpful.	6/5/2023 12:15 PM
81	I'm relatively new to the area, and joined a book group in Manchester because I couldn't find one in Londonderry.	6/5/2023 12:03 PM
82	The staff are kind, efficient, & helpful	6/5/2023 11:59 AM
83	N/A	6/5/2023 11:52 AM
84	I love your friendly staff & clean space. Thank you!	6/5/2023 11:49 AM
85	My family and I love the library! Thank you for being such a wonderfully supportive environment. We love the staff! We love the new library of things! We love the children's events! We love the books!	6/5/2023 11:42 AM
86	While I am not personally interested in programs, I know others who are & certainly took advantage of these when my children were younger. Great socialization for young families!	6/5/2023 11:35 AM
87	I love your Library of Things concept. I'm grateful for such a clean, well run, comfortable, creative library - and helpful staff. Thank you.	6/5/2023 11:31 AM
88	If ever you do introduce classes, it would be very helpful if they were held during the daytime into early evening so that they would end before it gets dark - some of us have trouble driving home after dark.	6/5/2023 11:21 AM
89	N/A	6/5/2023 11:18 AM

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90	I don't understand why late fees were removed. Why have a check out deadline? You could easily add them back. It's not why people don't take books out. Maybe cap it to cover the replacement cost if book doesn't return.	6/5/2023 11:17 AM
91	Not at this time.	6/5/2023 11:12 AM
92	Thank you for your good work.	6/5/2023 11:07 AM
93	I really appreciate how friendly & knowledgeable to staff is.	6/5/2023 11:03 AM
94	I love the Leach Library and hope to make time to spend more time there as well as use more of their resources.	6/5/2023 10:24 AM
95	Would love more examples of top books by genre. More "community reads" events - many of us in the community can read at same time. More "meet the author" events. Keep artwork coming! Maybe a book club. Start a knitting/sewing group.	6/5/2023 10:21 AM
96	N/A - Library staff is very professional and helpful	6/5/2023 10:16 AM
97	Love the library & its staff!	6/5/2023 10:12 AM
98	Not at this time.	6/5/2023 10:10 AM
99	Love the craft sales and displays. Thanks for being a community resource.	6/3/2023 6:48 PM
100	I used to love the adult guest speakers on Thursday nights, but I try not to drive in the dark so prefer day events. Love the library.	6/3/2023 6:44 PM
101	I love being able to come to this library for books. Thank you!	6/3/2023 6:42 PM
102	There have been improvements recently such as the Library of Things, the Puzzle Exchange, and the increase in children's programming. I suggest a reduction in the fines for DVDs and an extended period for the rental of DVDs. Check out the Tewksbury and Hooksett libraries for their programs.	6/3/2023 6:40 PM
103	N/A	6/3/2023 6:36 PM
104	I have been a patron since before addition so I know how much growth has occurred. Next step is to make it more of a gathering place for community - not just to "check out" items.	6/3/2023 6:29 PM
105	No	6/3/2023 6:22 PM
106	We love Leach Library!	6/3/2023 6:15 PM
107	Nope	6/3/2023 6:11 PM
108	I love coming to the library. Reading is good for your body.	6/3/2023 6:09 PM
109	I like going to the library because I love to read. I love doing Book Bingo days because I get new books to keep.	6/3/2023 6:07 PM
110	We love our library! The staff are so helpful and friendly. We love coming here.	6/3/2023 6:05 PM
111	Thank you for all that you do!	6/3/2023 5:50 PM
112	I have been a patron since 1975 and am a big fan!!	6/3/2023 5:41 PM
113	I love our library and find the reference staff very helpful.	6/3/2023 5:38 PM
114	We love this library!	5/30/2023 8:31 PM
115	Thanks for the great work to help our civic world	5/28/2023 10:36 PM
116	Your going a great job already	5/28/2023 1:55 PM
117	Yes, I'd use the library more if it joined GMILCS. A consortium provides access to a larger collection of items that extends outside the walls of the local library.	5/26/2023 11:12 PM
118	N/A	5/20/2023 7:11 PM
119	I love the Friends book sales in the basement. I would love more information on how often the inventory gets updated.	5/20/2023 12:49 AM
120	The children's room staff are wonderful!	5/19/2023 11:10 PM

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121	There is nothing else.	5/19/2023 12:08 PM
122	no	5/19/2023 12:05 PM
123	no	5/19/2023 12:04 PM
124	no	5/19/2023 12:04 PM
125	no	5/19/2023 12:04 PM
126	no	5/19/2023 12:04 PM
127	no	5/19/2023 12:04 PM
128	no	5/19/2023 12:04 PM
129	no	5/19/2023 12:04 PM
130	no	5/19/2023 12:04 PM
131	no	5/19/2023 12:04 PM
132	no	5/19/2023 12:04 PM
133	no	5/19/2023 12:04 PM
134	no	5/19/2023 12:04 PM
135	no	5/19/2023 12:04 PM
136	no	5/19/2023 12:04 PM
137	no	5/19/2023 12:04 PM
138	no	5/19/2023 12:04 PM
139	There is nothing else.	5/19/2023 12:02 PM
140	There is nothing else.	5/19/2023 12:02 PM
141	There is nothing else.	5/19/2023 12:02 PM
142	There is nothing else.	5/19/2023 12:02 PM
143	There is nothing else.	5/19/2023 12:02 PM
144	There is nothing else.	5/19/2023 12:02 PM
145	There is nothing else.	5/19/2023 12:02 PM
146	There is nothing else.	5/19/2023 12:02 PM
147	There is nothing else.	5/19/2023 12:02 PM
148	There is nothing else.	5/19/2023 12:02 PM
149	There is nothing else.	5/19/2023 12:02 PM
150	There is nothing else.	5/19/2023 12:02 PM
151	There is nothing else.	5/19/2023 12:02 PM
152	There is nothing else.	5/19/2023 12:02 PM
153	There is nothing else.	5/19/2023 12:02 PM
154	There is nothing else.	5/19/2023 12:02 PM
155	There is nothing else.	5/19/2023 12:02 PM
156	There is nothing else.	5/19/2023 12:02 PM
157	There is nothing else.	5/19/2023 12:02 PM
158	Is there any problem at the moment	5/19/2023 12:02 PM

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159	Is there any problem at the moment	5/19/2023 12:02 PM
160	Is there any problem at the moment	5/19/2023 12:02 PM
161	Is there any problem at the moment	5/19/2023 12:02 PM
162	Is there any problem at the moment	5/19/2023 12:02 PM
163	Is there any problem at the moment	5/19/2023 12:02 PM
164	Is there any problem at the moment	5/19/2023 12:02 PM
165	Is there any problem at the moment	5/19/2023 12:02 PM
166	Is there any problem at the moment	5/19/2023 12:02 PM
167	Is there any problem at the moment	5/19/2023 12:02 PM
168	Is there any problem at the moment	5/19/2023 12:02 PM
169	Is there any problem at the moment	5/19/2023 12:02 PM
170	Is there any problem at the moment	5/19/2023 12:02 PM
171	Is there any problem at the moment	5/19/2023 12:02 PM
172	Is there any problem at the moment	5/19/2023 12:02 PM
173	Is there any problem at the moment	5/19/2023 12:02 PM
174	Is there any problem at the moment	5/19/2023 12:02 PM
175	Is there any problem at the moment	5/19/2023 12:02 PM
176	Is there any problem at the moment	5/19/2023 12:01 PM
177	There is nothing else.	5/19/2023 11:55 AM
178	Is there any problem at the moment	5/19/2023 11:55 AM
179	no	5/19/2023 11:46 AM
180	no	5/19/2023 11:46 AM
181	no	5/19/2023 11:46 AM
182	no	5/19/2023 11:46 AM
183	no	5/19/2023 11:46 AM
184	no	5/19/2023 11:46 AM
185	no	5/19/2023 11:46 AM
186	no	5/19/2023 11:46 AM
187	no	5/19/2023 11:46 AM
188	no	5/19/2023 11:46 AM
189	no	5/19/2023 11:46 AM
190	no	5/19/2023 11:46 AM
191	no	5/19/2023 11:45 AM
192	no	5/19/2023 11:45 AM
193	no	5/19/2023 11:45 AM
194	no	5/19/2023 11:45 AM
195	no	5/19/2023 11:45 AM
196	no	5/19/2023 11:45 AM

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197	no	5/19/2023 11:38 AM
198	The library was the FIRST place we visited when we moved here 9 years ago. Thankful for all you do for everyone in the community.	5/16/2023 9:13 PM
199	I would love to get bags of books like we had during covid. It was helpful because my child struggles to wait for me to locate books patiently. Maybe you could utilize outdoor spaces already existing in town like the commons and ball fields nearby.	5/15/2023 10:27 PM
200	We are VERY UPSET by our Library's association with NHLA and their radical Left leaning agenda	5/15/2023 7:36 PM
201	I am not in favor of the new open return policy. I have found people do not return books in a timely fashion.	5/15/2023 6:34 PM
202	An outdoor area would be great.	5/12/2023 10:34 AM
203	DO NOT BAN BOOKS! Be the leader in including people of color - either authors or workers at the library. There are very few role models for POCs; perhaps the library can spearhead something that helps that (engage the mind and the heart)!	5/12/2023 9:38 AM
204	I use Libby for audio books and books. The selection is limited and I would enjoy anything that would expand the selection available. Also if there was a place where I could request the library purchase certain books I would like that	5/12/2023 8:20 AM
205	Why is the website so poor? Again, look at what Derry offers. Online renewals, book holds, pass reservations, etc	5/12/2023 6:51 AM
206	Would love it if it was open Sundays	5/11/2023 8:31 PM
207	No	5/11/2023 7:31 PM
208	We absolutely LOVE the library and all services offered. The staff is awesome, so helpful and kind!!	5/11/2023 6:13 PM
209	I love Libby. I can download books to read without cost. Thankyou	5/11/2023 3:39 PM
210	No ty :)	5/11/2023 3:14 PM
211	The library is a great resource and hopefully it will be supported with adequate funding	5/7/2023 9:03 AM
212	no	5/4/2023 3:05 PM
213	The library staff is always so helpful and friendly!	5/1/2023 5:44 PM
214	We recently moved here from Methuen, MA. The Nevins library was a member of a library consortium. It worked very well for the library patrons. I was able borrow books with ease using the library web site. Usually able to pick up books in a few days.	4/29/2023 1:26 PM
215	Staff is always warm and welcoming.	4/25/2023 4:59 PM
216	I am so happy with the changes that Erin has made since coming on board. They have made the library much more of a resource for many things for people in the community and brought it well into the 21st century.	4/18/2023 11:36 AM
217	I love the library and I think that the staff is friendly, informative and eager to help.	4/17/2023 3:14 PM
218	i love the library. thank you erin and all who work there.	4/16/2023 7:24 PM
219	Thanks for making this survey available. I am really in favor of joining GMILCS	4/13/2023 9:55 PM
220	the hoopla service is another option; on-line services are important; an individual LIBRARY website would be great (that is technology current - especially search wise)	4/12/2023 8:40 PM
221	Have you considered one of the tool or resource lending programs? One example could be craft supplies like stamp sets, punches, framelits.	4/12/2023 12:02 AM
222	Do not allow Drag Queen events!!	4/11/2023 7:46 PM
223	Make the library a community gathering place for town groups and events to draw people into library and its offerings	4/11/2023 6:16 PM
224	Note that I have had to go to other libraries because Londonderry's is limited mostly... please	4/11/2023 3:48 PM

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bring Londonderry's library up to speed in library services <<< including its own website >>>, especially upgrading those services to access on-line & over the internet (people need access wherever they are)

225	I should note that I do not have children so that perspective influenced my responses. I have no opinion on whether there should be more programs for children or young adults or when they should be.	4/11/2023 1:37 PM
226	Staff at front desk are very friendly and helpful.	4/11/2023 11:40 AM
227	Kudos to everyone at Leach for making so many strides in recent years to help people remember the joy and welcoming space of their public library.	4/9/2023 6:42 PM
228	Love the library don't stop!	4/9/2023 6:21 PM
229	Friendly staff. Quiet and calm place. Great community place!	4/9/2023 10:29 AM
230	Please don't allow special interest groups to determine what books should and shouldn't be available. The library is for ALL members of a community and there should be no discrimination based on sex, gender, religion or political orientation.	4/7/2023 10:33 AM
231	Thank you for all you do.	4/6/2023 7:26 PM
232	I'm excited to check out the library of things and am always impressed with the library staff	4/6/2023 4:42 PM
233	n/a	4/6/2023 10:12 AM
234	Please do not ever ban books	4/6/2023 9:54 AM
235	I love the library, the activities, and the staff!	4/6/2023 9:11 AM
236	Please don't cave to the local maga Mafia wannabes. Most of us do not want to contribute to or be involved with white washing america. I want to choose what my kids can read, I want them to learn about equality, and racism, and segregation and homophobic behavior. I want them to see what we have done to people to no good reason and to become better than that. Inclusion is everything. Keep doing what you're doing. You're a safe space to all, please keep it that way. Please ignore the ignorant pleas to ban books. I think we should continue to choose what books to check out. Please keep giving the choice. You have a huge group of fans behind you.	4/6/2023 8:58 AM
237	Keep up the good work! Please don't let bigoted community members ban books!	4/6/2023 7:29 AM
238	Please do not allow others to ban books from the library. Let's let everyone decide what they want to read.	4/5/2023 9:58 PM
239	I love the library! I love the selection and how books of all types are available	4/5/2023 9:11 PM
240	Thank you for all that you do for our community.	4/5/2023 8:56 PM
241	Do not ban books.	4/5/2023 8:37 PM
242	I think Leach Library and the staff do a wonderful job!	4/5/2023 8:33 PM
243	Please continue being an inclusive place where everyone feels welcome.	4/5/2023 8:30 PM
244	Please don't ban books	4/5/2023 8:29 PM
245	Make sure to keep all books and media available. Do not censor anything based on any political agenda.	4/5/2023 8:26 PM
246	I love the access to all different materials and genres. I also love that the staff is so willing to help and locate books from within our library or other libraries. Thanks for all you do!	4/5/2023 8:25 PM
247	I would love to see books that represent marginalized groups like people of color and LGBTQ folx.	4/5/2023 8:14 PM
248	The lighting	4/5/2023 8:11 PM
249	I would like to be sure that our library includes all works that are inclusive, educational, historical, and global	4/5/2023 8:11 PM
250	I'm strongly against any banning of books :) Librarians are amazing!!!!	4/5/2023 8:06 PM

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251	I firmly believe and support having a wide variety of books that showcase the skills of writers who are POC, LGBTQ+ and books that portray the rich diversity of the human experience. It is equally important to have books that speak to all aspects of history, not only the white-washed version. I am alarmed and very concerned about the current trend of banning books in both community and school libraries. We must continue to advocate for representation on our bookshelves and access for our community.	4/5/2023 8:04 PM
252	The library is an absolutely wonderful resource that we are very grateful for.	4/5/2023 7:54 PM
253	Libraries are bastions of democracy and free speech. Keep up all you do for literacy and education!	4/5/2023 7:53 PM
254	Please don't ever ban books or even not allow books in regards to race, gender or religion.	4/5/2023 7:33 PM
255	It would be great to have a outdoor library space.	4/5/2023 6:34 PM
256	Thank you for all of your incredible work!	4/5/2023 6:23 PM
257	Need more children's programs other then just am during week we aren't all just stay at home moms!	4/5/2023 4:23 PM
258	Join gmailcs and a better website please!	4/5/2023 4:14 PM
259	I wish I had time to utilize the library more and read more than I currently do!	4/5/2023 4:07 PM
260	T shirts that say "Leach Library Londonderry", should be available for sale to help fund the library.	4/5/2023 3:17 PM
261	I love the Leach Library. Erin and all the librarians are awesome!	4/5/2023 3:16 PM
262	Not at this time.	4/5/2023 3:08 PM
263	No thank you!	4/5/2023 3:04 PM
264	None	4/5/2023 3:03 PM
265	No, I would like to go more often but I find myself leaning towards using Hoopla more frequently!	4/5/2023 3:00 PM
266	Nothing at the moment. :)	4/5/2023 2:56 PM
267	I frequently have to make two trips to pick up books when I am out because I am an early shopper (before 9 always)	4/5/2023 2:56 PM
268	Nothing. Thanks!	4/5/2023 6:43 AM
269	Thank you for everything you do! We love our library!	4/4/2023 10:15 PM
270	The amount of PPE and plexiglass in the childrens room terrifies my children. We haven't been back in months and go to Derry instead.	4/3/2023 10:34 AM
271	I had no idea until recently that the library rents out things like video games and that I could access things like Libby and Hoopla. We mostly access the library when school is out in the summer. But knowing about these other things makes me want to access the library more during the school year.	4/3/2023 5:47 AM
272	1	4/2/2023 11:01 PM
273	Last year Mack's had an event where the Derry Library went to and did things with the children. I asked why isn't the Leach Library doing this and I was told that you refused to do it. That was not good at all. After the elections last month the additional position got voted down a few days later the library closed early supposedly due to staff shortage. This appears to be politically motivated.	4/2/2023 6:53 PM
274	Thank you for all of the great improvements to the Children's Room! We love the new toys and lots of opportunities now to read and do more.	4/2/2023 4:47 PM
275	For the last several months, the toddler story time has been on Tuesday mornings, and we can't attend Tuesday mornings. I'm hoping it could be offered on different days as different months' schedules get released	4/2/2023 7:08 AM
276	You rock!	4/1/2023 10:07 PM

Leach Library Community Survey 2023

277	I love the library so much.	4/1/2023 8:42 PM
278	No	4/1/2023 8:41 PM
279	Currently do most of our library activities through Derry because of their consortium connections; would be happy to patronize Leach Library more often if we could have the same access to material that we currently have to pay for in Derry.	4/1/2023 7:47 PM
280	Love, love, love, Hoopla and Libby apps provided by the Leach Library!. The downside is I don't visit very much anymore	4/1/2023 7:24 PM
281	Help me find the not common books I search for	4/1/2023 6:47 PM
282	I feel with all that's going on in the world currently, it's very important for our community to be able to access books and other materials that talk about and include stories of all races, topics, sexual preferences, etc. No books should be banned. No book should be excluded from the library because of the color of the characters skin, or their historical significance or who the character loves. Please keep making the library a safe space for all. Thanks!	4/1/2023 6:20 PM
283	You are the strength in a community. Please continue to push back against those that wish to limit your services, books, resources, and inclusivity.	4/1/2023 5:49 PM
284	Access to all books is crucial — expanding to offer more inclusive books will help make our community stronger	4/1/2023 5:41 PM
285	No you guys are great	4/1/2023 5:01 PM
286	Would love a book club	4/1/2023 4:41 PM
287	No thanks	4/1/2023 4:34 PM
288	Thank you for being such a great library with excellent staff and literary/other media selections	4/1/2023 3:52 PM
289	I think that the library is improving.	4/1/2023 3:49 PM
290	I love Leach Library! I think it is the backbone of our community. :)	4/1/2023 3:36 PM
291	We love the library!	4/1/2023 3:24 PM
292	We love the library!	4/1/2023 2:26 PM
293	More language learning books/programs	4/1/2023 2:10 PM
294	No - thank you for the opportunity to participate.	4/1/2023 2:07 PM
295	Have another puzzle swap!!	4/1/2023 1:54 PM
296	I'm looking forward to the puzzle exchange!	4/1/2023 1:35 PM
297	I just want to reiterate that we need to make sure there is no banning of books. We need to include all representations of our communities, including LGBTQIA+ and PoCs	4/1/2023 1:27 PM
298	I've been attending the library since 1996 and love it there. I'm not in as much as I wish I were, but I find it a place of safety, peace, and serenity. I love what you provide to our community.	4/1/2023 1:21 PM
299	Although I haven't been in for awhile (I work in a library myself) I have been thrilled with the changes the new director has been making. I think she's doing an excellent job, with an excellent staff behind her.	4/1/2023 1:16 PM
300	My kids would love it if the library carried more DVDs and video games like Derry. We also like the graphic novel room at the DPL.	4/1/2023 12:34 PM
301	i love the library	4/1/2023 12:33 PM
302	More books on Libby	4/1/2023 12:21 PM
303	To me the library is such a warm, comforting, safe space. I like the "small town" feel.	4/1/2023 12:18 PM
304	Thank you!	4/1/2023 11:20 AM
305	I use my library card weekly to borrow from Overdrive	4/1/2023 11:14 AM
306	Nothing	4/1/2023 11:01 AM

Leach Library Community Survey 2023

307	We love the summer reading program	4/1/2023 10:58 AM
308	Keep up the great work! Leach Library is an asset to the community.	4/1/2023 10:56 AM
309	N/a	4/1/2023 10:56 AM
310	Disappointed that children's books need to be thumbed through by the parent before borrowing such as transgender topics being pushed on little kiddos such as the book I Am Jazz. Also notice a lot of woke ideology books being placed on display in the children's room. I understand trying to appeal and "include" all walks of life but I'm finding it harder to find good quality literature there for kids however, the current political movements seem to be front and center there. Kind of sad.	4/1/2023 10:54 AM
311	As I had the opportunity to express at the towns deliberative session, I would like to see the programs and services that the library offers be more fully attended and utilized before we meet citizens requests and demands to offer more programs. This may involve axing some programs that were loudly asked for by the community but not fully attended or supported. I support the leadership and the trustees in whatever direction you are taking	4/1/2023 10:44 AM
312	I have enjoyed Leach Library for 29 years and counting. It's my favorite place in Town.	4/1/2023 10:40 AM
313	I love our library. Any of the suggested ideas would be a great addition.	4/1/2023 10:35 AM
314	Hold some book fairs	4/1/2023 10:35 AM
315	No	4/1/2023 10:34 AM
316	Represent ALL political views.	4/1/2023 10:30 AM
317	We went to the Wiggle Worms storytime twice in the fall, and I thought it was tough for the littlest attendees. Two year-olds can't line up well yet or handle stories in the same way. They need to have books that are shorter, more engagement from the reader during stories, and less formal reading vs. craft time. It's a nice idea to introduce them to programming like you are, but they're just not there yet developmentally in my opinion. Thank you!	4/1/2023 10:14 AM
318	I am so delighted to see this wonderful Library used to it's fullest extent. Very exciting.. Big thanks to all.	4/1/2023 9:56 AM
319	I'd also love if the library offered more work from home small private rooms where you could hold a phone call. I'd also love if the furniture supported tech better. Power source wasn't in the floor under the table but within the table itself.	4/1/2023 9:48 AM
320	It seems that so many town residents do not utilize the library at all. Keep up the outreach! Also, a consortium with other local libraries would be great!	4/1/2023 9:34 AM
321	Would love to see you more active at town events! Thank you for putting together this survey.	4/1/2023 9:27 AM
322	no	4/1/2023 9:24 AM
323	Thank you!	4/1/2023 9:18 AM
324	I love the direction that our library has taken recently. I want to support efforts to increase equity and inclusivity. Dedicating a space for easy access to LGBTQIA and PoC content would be AMAZING .	4/1/2023 9:17 AM
325	I think the library is making good strides to keep up to date and in trying to engage the community!	4/1/2023 8:43 AM
326	merging with GIMLCS is a fantastic idea, and would open up a host of other opportunities	4/1/2023 8:14 AM

Donna Plante

From: Donna Plante
Sent: Monday, December 12, 2022 10:06 AM
To: Erin Matlin
Subject: ILS Suggestion

Hi Erin,

I spoke with Ms. [REDACTED] this morning who was a little frustrated with the process for reserving an item in Destiny. She also wanted me to pass along that patrons should be able to see the status of their holds (i.e. their place in line) when logged in so we could keep it in mind when considering the next system.

Thanks,
Donna

Donna Plante

From: Donna Plante
Sent: Monday, October 24, 2022 3:18 PM
To: Erin Matlin
Subject: Patron suggestion

Hi Erin,

I spoke with [REDACTED] this afternoon. She wanted me to pass on her suggestion to move the large print collection closer to the entrance of the library so it is more easily accessible. She said she brought [REDACTED] to the library recently who borrows large print books, and it took a lot of energy for her to browse the books in their current location.

Thanks,
Donna